

DATE OPENED P/S: 12/11/95

LAST NAME: Quinto Ace Hardware

FIRST NAME: _____

STREET: 1406 Industrial Blvd CITY: Saraland STATE: AL ZIP: 36571

HOME PHONE: _____ WORK PHONE: 334-679-1300 A.S. REPAIR: 95-23843

DATE OPENED REM: 9/27 DATE OF INCIDENT: _____ DATE CLOSED: 12/11

MFD. BY: REM. CALIBER: 7MM-08 MODEL: 7

SERIAL 7648134 RAMAC: _____ DATE CODE: KH DATE MFD: 5/87

____ OBSOLETE? ☒ BULLET WEIGHT: _____

PRODUCT TYPE: ☒ A ☐ T ☐ O (Circle one) TYPE CONCERN: ☐ PI ☐ PD ☒ C ☐ P/S

CONCERN CODE: 1008 CUSTOMER'S CONCERN: FBC

PROBLEM CODE: _____ PROBLEM: _____

CAUSE CODE: 4015 CAUSE: IM

DATE TO ANALYSIS: _____ CUSTODY: _____ DATE FROM ANALYSIS: _____

ASSIGNED TO: Kast CI ASSIFICATION: ☒ UN ☐ UNC ☐ UND ☐ J

PRELITIGATION: ☒ (If yes, circle the x) LITIGATION: ☒ (If yes, circle the X)

SETTLEMENT DETAIL: Repair spec price

SETTLEMENT AMOUNT: _____

CUSTOMER CONCERN: _____

COMMENTS: Rusted trigger Assy.

ATTITUDE IRATE----- ANGRY----- CALM----- PLEASED-----