

DATE : 6/12/91
TIME : 11:35
FILE # : _____
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Ed Thornton DEALER: Richmond Gun Shop
ADDRESS: Rt 3 Box 85 ADDRESS: VA
Woodford, VA 22580 Mr. Hobgood
PHONE: (804) 783-2313 PHONE: _____
→ 3 yr old
PRODUCT: M/700 BDL Vnt CODE/S/N: 6713083
CALIBER: 223 Rem

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: PI NO
Varmint hunting & allegedly
closed bolt & gun fired.
Took to above repair station & was
told connector broke. Wants Richmond
Gunshop to install new Assy & send
RESOLUTION: RHP inspect one. Talked to RDG
who said OK. Called him back & made
those arrangements. Trig Assy coming
to RHP with connector parts.

COMMENTS: _____

