

RD-6932

Jim - This is not on TARP.
Guns coming to you.
Pls set up file.

DATE : 1/23/90
TIME : 9:20 AM
FILE # :
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Frank Robik DEALER: _____
ADDRESS: Old Rd 17 ADDRESS: _____
Lewiston, Maine NY 12158
PHONE: (914) 439-5383 PHONE: _____
PRODUCT: M1700 CODE (S/N): 6536430
CALIBER: .243

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Customer alleges he 3 times
pulled trigger to fire gun and "nothing
happened" Then, allegedly, he raised bolt
handle and gun discharges. No more to
go through gun. Bought gun new approx
RESOLUTION: 8-10 yrs ago. Claims something to do w/
safety.

Sending gun ATT. T&S this week
for exam + reply.

COMMENTS: Seems like nice guy - concerned.

Page 1