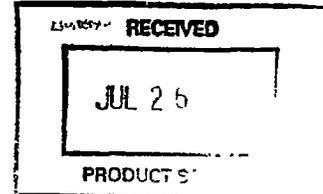


July 13, 1991

RECEIVED
JUL 19 1991
CONSUMER SERVICE

Remington Arms Company
700 Market Street
Wilmington, Delaware 19893

RE: Remington Rifle 350
Model 660
Serial Number 118833



ATTN: Customer Relations

Dear Sirs:

On June 29th the above rifle fired when the safety was released. At the time of the incident I was travelling in a pick up truck and shot a hole in the floor board and thru the exhaust pipe. It was very fortunate I did not hit one of my feet or the drivers.

This rifle was then taken out to the rifle range and checked out. It was reloaded and it fired once more when the safety was taken off and then would not do it again after trying several times. When the shell was ejected and another round put in the chamber it would not fire at all, it acted like the safety was on.

This rifle was purchased from Chandler's Sporting Goods in Juneau, Alaska sometime in 1969 or 1970. However, he has since gone out of business. I don't believe that there has been more than 3 or 4 boxes of shells put thru this rifle as I don't hunt with it, just primarily take it for back up for bear protection. No one has worked on this rifle so it has not been altered in any manner from the time it was purchased.

After this happened I was told that there was a recall on these rifles for this problem, but I did not receive any notification to have it taken care of.

This rifle is unsafe for any type of use until it is fixed. I feel that Remington Arms should do the repairs and bear the cost of same. Also that the charges to repair the pick up should be born by Remington.

I would appreciate hearing from you on this matter.

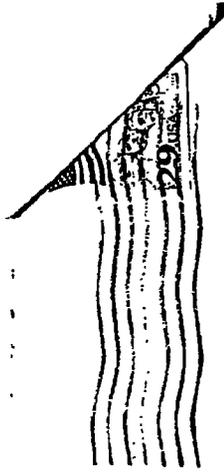
Sincerely,

A handwritten signature in cursive script that reads "Midge Stokley".

(907) 766-2046 Home
766-2770 Office

Midge Stokley
P.O. Box 792
Haines, Alaska 99827

Midge Stokley
P.O. Box 792
Haines, AK 99827



Remington Arms Company
1007 Market Street
Wilmington, Delaware 19898