

August 2, 2001

Remington Arms
Mr. Tommy Millner
Chief Executive Officer
14 Hoefler Avenue
Ilion, New York 13357

Dear Mr. Millner:

I am more than reluctant to have my Model 700 Caliber 7mm 08 serial number B6320298 checked out by your personnel. It seems to me that we are asking the fox to watch over the chicken coop. Remington stated the gun, (Model 700) which was featured in CBS news, (January 2001) was dirty and this was the reason for the malfunction. I have also seen documentation that Remington was aware of this malfunction for several years and decided against a recall. Still I have decided to take the gun out of the attic (it has been up there for several years now) and have an expert from Remington look it over.

I can only tell you what happened with my son's Remington Model 700 while hunting whitetail in Northern Minnesota. After the hunt my son came up to the barn and proceeded to remove the ammunition from his gun. As you know, you first have to place the safety from "safe" to "fire" before you can eject the round from the chamber. When he placed the gun from the safety position to the fire position, the round discharge into a hunter's rifle exploding the rifle leaving only the scope salvagable. Not only did I give my son an ass chewing for being so careless, I gave the hunter \$ 400 for his rifle with an apology.

While I was hunting whitetail in South Carolina I experienced a similar situation with my son's gun. I was in a deer stand and decided to unchamber a round before climbing out of the stand. I always have the gun empty before climbing in and out of the stand for safety reasons. Completely forgetting my son's experience in Minnesota, I placed the safety to the "fire" position and again the gun discharged. After returning back home I called the local gunsmith and he suggested that I bring the gun in and have it checked out. He couldn't find anything wrong with the gun but again it discharged on me while trying to unload it. I brought it back again and he replaced a part in it. To date I have placed the gun in my attic and I will not hunt with it again.


Since hearing the story on CBS, I have apologized to my oldest son and told him it was not his fault the gun discharged. I will remain to be very cautious about the gun perhaps even after you look it at. It is not worth losing a life over. Would you consider an exchange for the same caliber perhaps in a different model? (Model 7) What do you think would be fair regarding my reimbursement of \$ 400 for the other hunter's gun?

Respectfully,

Kenny Santerre

Change 230145

8/9/02
Tig Case slightly dirty, inside showing
found small pin needle & metal marking
chip -
Replace complete tig case at no charge

VIA  FROM: Kenny Santerre
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TO: Remington Arms
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Ilion, NY 13357

Date Code
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