

DATE OPENED P/S: 10-31-95  
LAST NAME: SAUDIE  
FIRST NAME: TOMMY  
STREET: 248 LINDA ST. CITY: HOUMA STATE: LA ZIP: 70364  
HOME PHONE: \_\_\_\_\_ WORK PHONE: \_\_\_\_\_ A.S. REPAIR: 952888  
DATE OPENED REM: \_\_\_\_\_ DATE OF INCIDENT: \_\_\_\_\_ DATE CLOSED: 11-16-95  
MFD. BY: ROM CALIBER: \_\_\_\_\_ MODEL: SEVEN  
SERIAL: \_\_\_\_\_ RAMAC: \_\_\_\_\_ DATE CODE: \_\_\_\_\_ DATE MFD: \_\_\_\_\_  
OBSOLETE? ☒ BULLET WEIGHT: \_\_\_\_\_  
PRODUCT TYPE: ☒ A ☐ T ☐ O (Circle one) TYPE CONCERN: ☐ PI ☐ PD ☒ S ☐ C ☐ P/S  
CONCERN CODE: 1008 CUSTOMER'S CONCERN: illegally fired so not working  
PROBLEM CODE: \_\_\_\_\_ PROBLEM: \_\_\_\_\_  
CAUSE CODE: 4006 CAUSE: altered component  
DATE TO ANALYSIS: \_\_\_\_\_ CUSTODY: \_\_\_\_\_ DATE FROM ANALYSIS: \_\_\_\_\_  
ASSIGNED TO: \_\_\_\_\_ CLASSIFICATION: ☐ UNJ ☒ UNC ☐ UND ☐ J  
PRELITIGATION: ☒ (If yes, circle the x) LITIGATION: ☒ (If yes, circle the X)  
SETTLEMENT DETAIL: replace trigger assembly at 1/2 price as gesture of good will  
SETTLEMENT AMOUNT: \_\_\_\_\_  
CUSTOMER CONCERN: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
COMMENTS: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
ATTITUDE: IRATE----- ANGRY----- CALM----- PLEASED-----