

DATE OPENED P/S: 1-31-95

LAST NAME: Stites

FIRST NAME: Jim

STREET: PO Box 341 CITY: Concho STATE: Tx ZIP: 85924

HOME PHONE: _____ WORK PHONE: _____ A.S. REPAIR: 95-03606

DATE OPENED REM: 1-30-95 DATE OF INCIDENT: _____ DATE CLOSED: 1-31-95

MFD. BY: Jim CALIBER: 222 MODEL: 600 Mark

SERIAL A646379 RAMAC: _____ DATE CODE: _____ DATE MFD: _____

X OBSOLETE? X BULLET WEIGHT: _____

PRODUCT TYPE: (F) A T O (Circle one) TYPE CONCERN: PI PD P S C P/S

CONCERN CODE: 1808 CUSTOMER'S CONCERN: While working for 1st shift

PROBLEM CODE: 4040 PROBLEM: _____

CAUSE CODE: 4006 CAUSE: _____

DATE TO ANALYSIS: _____ CUSTODY: _____ DATE FROM ANALYSIS: _____

ASSIGNED TO: _____ CLASSIFICATION: UNJ UNC UND J

PRELITIGATION: X (If yes, circle the x) LITIGATION: X (If yes, circle the X)

SETTLEMENT DETAIL: upin at special price - new type manually

SETTLEMENT AMOUNT: \$28.00

CUSTOMER CONCERN: _____

COMMENTS: _____

ATTITUDE: IRATE----- ANGRY---- CALM---- PLEASED----