

DATE: 9/30/91TIME: 5:00

FILE #: _____

CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Charles Statts

DEALER: _____

ADDRESS: 965 PO Box 491

ADDRESS: _____

Elkview WVA 25071PHONE: (304) 965-5348

PHONE: _____

PRODUCT: M/SEVEN

CODE/S/N: _____

CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: Mr. Statts at work. wif asked &
call at 3:PM Fri,

RESOLUTION: _____

COMMENTS: _____