

bcc: F. Supry

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

November 16, 1990

Mr. Frances Sharbono
401 E. Boxelder Apt. 304
Gillette, WY 82716

Dear Mr. Sharbono:

Your letter (not dated) that was addressed to our now extinct Bridgeport, CT facility, regarding the difficulty you have experienced with your Model 700 ADL 270 Win caliber rifle, has been forwarded to this office for handling.

We were indeed sorry to learn of your having a problem of any kind while using one of our products.

We would be most interested in examining the rifle to try to determine the cause of your problem. To this end, we would appreciate your cooperation in sending it via U.P.S. transportation charges C.O.D. to:

Remington Arms Co., Inc.
Attn: J.A. Stekl, Specialist
Product Service
14 Hoefler Ave.
Ilion, NY 13357

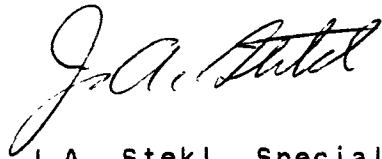
Please boldly mark the two (2) butt ends of the outside of the package "STEKL" to expedite handling.

We will notify you of our findings immediately upon completion of our examination.

PS05525

Thank you for bringing this matter to our attention, and we look forward to the opportunity to assist you.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.A. Stekl".

J.A. Stekl, Specialist
Product Services

JAS: tpp