

RD-6932

DATE : 2/26/90
 TIME : 1:58
 FILE # : _____
 CALL IS TO FROM CUSTOMER
them

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Dan Sturgis DEALER: _____ADDRESS: At 2 Box 242 ADDRESS: _____Crystal Springs MS 39059PHONE: (601) 892-2561 PHONE: _____PRODUCT: M/700 CODE(S/N): C6234265CALIBER: 7MM-08CUSTOMER'S ATTITUDE: PI/PD NO NOT ON TARPBEGINNING: IRATE ANGRY X CALM PLEASDAT END: IRATE ANGRY X CALM PLEASD

CUSTOMER CONCERN: alleges
alleges rifle fired upon safety
release on 2 hunting occasions and will,
allegedly, do same, at times, on an
empty chamber. Bought 2 years ago (new)
won't do all the time - only occasionally

RESOLUTION: within a 2 week period.

Give company this week to ATT DTS
for exam + reply

COMMENTS: Customer stated if incidents could
not be duplicated, that he wants a new
trigger assembly installed @ M/C.

note - sounds like nice guy