

DATE: 4-19-94TIME: 1:00 PM

FILE #: _____

CALL IS (TO) FROM CUSTOMERSET UP
FILE

RECORD OF TELEPHONE CALL

CUSTOMER NAME: ~~CRAW~~ GEORGE SMITH DEALER: _____ADDRESS: 8560 W 10 RD ADDRESS: _____MESICK, MI 49668PHONE: 616-885-1905 PHONE: _____PRODUCT: 700 CODE/S/N: _____

CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ✓ CALM _____ PLEASEDAT END: _____ IRATE _____ ANGRY ✓ CALM _____ PLEASEDCUSTOMER CONCERN: HAS SEEN COMIN SEGMENT - ALSO
SEE ATTACHED LETTER.RESOLUTION: SENDING SHIPPING BOX & CALL TAGCOMMENTS: OWNS SEVERAL 700's. THIS GUN
WAS REPAIRED BY 2 OTHER GUNSMITHS FOR
SAME PROBLEM AS DESCRIBED IN LETTER -
I WAS A MGR. HAMPEL'S KEY & GUN IN
TRAVERSE CITY, MI. (CUST WAS CHARGED)

Call
Customer