

DATE OPENED P/S: 11-16-95

LAST NAME: Spartan

FIRST NAME: \_\_\_\_\_

STREET: 4542 S. Broadway CITY: Tyler STATE: TX ZIP: 75703

HOME PHONE: \_\_\_\_\_ WORK PHONE: 903-561-5454 A.S. REPAIR: 95-25607

DATE OPENED REM: 10-16-95 DATE OF INCIDENT: \_\_\_\_\_ DATE CLOSED: 11-17-95

MFD. BY: Ram CALIBER: 270 MODEL: 700

SERIAL: B6384035 RAMAC: \_\_\_\_\_ DATE CODE: CC DATE MFD: 4-82

\_\_\_\_\_ OBSOLETE? ☒ BULLET WEIGHT: \_\_\_\_\_

PRODUCT TYPE: ☒ F ☐ A ☐ T ☐ O (Circle one) TYPE CONCERN: ☐ PI ☐ PD ☒ S ☐ C ☐ P/S

CONCERN CODE: 1020 CUSTOMER'S CONCERN: find shell stuck in chamber

PROBLEM CODE: \_\_\_\_\_ PROBLEM:  rifle find on

CAUSE CODE: 4006 CAUSE: detected no improvement bolt change

DATE TO ANALYSIS: \_\_\_\_\_ CUSTODY: \_\_\_\_\_ DATE FROM ANALYSIS: \_\_\_\_\_

ASSIGNED TO: \_\_\_\_\_ CLASSIFICATION: ☒ UNJ ☐ UNC ☐ UND ☐ J

PRELITIGATION: ☒ X (If yes, circle the x) LITIGATION: ☒ X (If yes, circle the X)

SETTLEMENT AMOUNT: repair at special price

CUSTOMER CONCERN: \_\_\_\_\_

COMMENTS: \_\_\_\_\_

ATTITUDE. IRATE---- ANGRY---- CALM---- PLEASED----