

DATE OPENED P/S: 11-30-94

LAST NAME: TURPIN

FIRST NAME: RODNEY

STREET: 1311 Sunwood CITY: Pinehurst STATE: TX ZIP: 77362

HOME PHONE: _____ WORK PHONE: _____ A.S. REPAIR: _____

DATE OPENED REM: 11-30-94 DATE OF INCIDENT: _____ DATE CLOSED: 12-7-94

MFD. BY: Com CALIBER: 7MM-08 MODEL: 7

SERIAL: 7645648 RAMAC: _____ DATE CODE: LB DATE MFD: 2-86

_____ OBSOLETE? ☒ BULLET WEIGHT: _____

PRODUCT TYPE: ☒ A ☐ T ☐ O (Circle one) TYPE CONCERN: ☐ PI ☒ PD ☐ PS ☐ C ☐ P/S

CONCERN CODE: 1007 CUSTOMER'S CONCERN: Allegedly damaged when he moved

PROBLEM CODE: 1040 PROBLEM: _____

CAUSE CODE: 1040 CAUSE: _____

DATE TO ANALYSIS: _____ CUSTODY: _____ DATE FROM ANALYSIS: _____

ASSIGNED TO: _____ CLASSIFICATION: ☐ UNJ ☒ UNC ☐ UND ☐ J

PRELITIGATION: ☒ (If yes, circle the x) LITIGATION: ☒ (If yes, circle the X)

SETTLEMENT DETAIL: amount N/C as getting paid well

SETTLEMENT AMOUNT: _____

CUSTOMER CONCERN: _____

COMMENTS: _____

ATTITUDE: IRATE----- ANGRY----- CALM----- PLEASED-----