

DATE OPENED P/S: 2-20-95

LAST NAME: THOMAS

FIRST NAME: WM

STREET: 222 Fairmont Dr CITY: Waco STATE: TN ZIP: 37877

HOME PHONE: _____ WORK PHONE: _____ A.S. REPAIR: 95-04314

DATE OPENED REM: 2-3-95 DATE OF INCIDENT: _____ DATE CLOSED: 2-20-95

MFD. BY: Ken CALIBER: 308 MODEL: Win. 600

SERIAL A6574297 RAMAC: _____ DATE CODE: _____ DATE MFD: _____

X OBSOLETE? X BULLET WEIGHT: _____

PRODUCT TYPE: (F) A T O (Circle one) TYPE CONCERN: PI PD P S C P/S

CONCERN CODE: 1007 CUSTOMER'S CONCERN: major safety issue

PROBLEM CODE: 1040 PROBLEM: _____

CAUSE CODE: 4015 + 4006 CAUSE: _____

DATE TO ANALYSIS: _____ CUSTODY: _____ DATE FROM ANALYSIS: _____

ASSIGNED TO: _____ CLASSIFICATION: UNI UNC UND J

PRELITIGATION: X (If yes, circle the x) LITIGATION: X (If yes, circle the X)

SETTLEMENT DETAIL: refund of purchase price

SETTLEMENT AMOUNT: \$28.00

CUSTOMER CONCERN: _____

COMMENTS: _____

ATTITUDE: IRATE---- ANGRY---- CALM---- PLEASED----