

DATE OPENED P/S: 12/5/94 6271  
LAST NAME: Taylor  
FIRST NAME: Paul  
STREET: 113 Audette St CITY: St. Albans STATE: VT ZIP: 05177  
HOME PHONE: \_\_\_\_\_ WORK PHONE: \_\_\_\_\_ A.S. REPAIR: \_\_\_\_\_  
DATE OPENED REM: \_\_\_\_\_ DATE OF INCIDENT: \_\_\_\_\_ DATE CLOSED: \_\_\_\_\_  
MFD. BY: Rem CALIBER: 276 MODEL: 766  
SERIAL A6719743 RAMAC: \_\_\_\_\_ DATE CODE: \_\_\_\_\_ DATE MFD: \_\_\_\_\_  
\_\_\_\_ OBSOLETE? ☒ BULLET WEIGHT: \_\_\_\_\_  
PRODUCT TYPE: ☒ A ☐ T ☐ O (Circle one) TYPE CONCERN: PI PD ☒ P(S) C P/S  
CONCERN CODE: 1667 CUSTOMER'S CONCERN: FSR  
PROBLEM CODE: \_\_\_\_\_ PROBLEM: \_\_\_\_\_  
CAUSE CODE: \_\_\_\_\_ CAUSE: \_\_\_\_\_  
DATE TO ANALYSIS: \_\_\_\_\_ CUSTODY: \_\_\_\_\_ DATE FROM ANALYSIS: \_\_\_\_\_  
ASSIGNED TO: Kas + CLASSIFICATION: UNJ UNC UND J  
PRELITIGATION: ☒ (If yes, circle the x) LITIGATION: ☒ (If yes, circle the X)  
SETTLEMENT DETAIL: \_\_\_\_\_  
SETTLEMENT AMOUNT: \_\_\_\_\_  
CUSTOMER CONCERN: See letter  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
COMMENTS: Responded to letter  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
ATTITUDE: IRATE----- ANGRY---- CALM---- PLEASED----