

DATE: 4-4-94.
TIME: 10:40
FILE #: _____
CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: JACK THOMASIAN DEALER: _____
ADDRESS: 14119 BADE DR ADDRESS: _____
WARREN, MI 48093-3792
PHONE: 810-773-3979 PHONE: _____
PRODUCT: 700 CODE/S/N: _____
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED

CUSTOMER CONCERN: GO MID SEGMENT - ALSO, SEE
ATTACHED LETTER

RESOLUTION: SEND RIFLE SHIPPING BOX & ISSUE
UPS CALL TAG

COMMENTS: _____