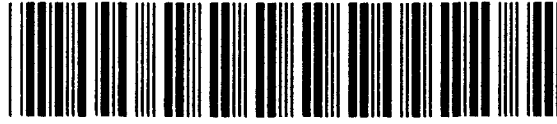


Serial Number: E6487940

Model ID: 700



RE00000203

Could not duplicate customer
Concern.

Replace TPA n/c as gesture of goodwill

Charge 230145

FLS 12/13/99