

PROPERTY DAMAGE
Set Up File

DATE: 3-21-94

TIME: _____

FILE #: _____

CALL IS ~~TO~~ / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: SHELLIE
SALLY PALMER - Key in Vpton 515 254-9473

DEALER: _____

ADDRESS: _____

ADDRESS: _____

PHONE: Des Moines Iowa
(515) 285-7849
(515) 238-6656 Cellular
Phone

PHONE: _____

PRODUCT: M-700 ADCCODE/S/N: 6241615CALIBER: 6mm Rem.

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: Boyfriends Gun Discharged While Unloading-
Damaged Truck - FLOOR MAT / FLOOR / TRUNK / ? Waiting For
Insurance Settlement ?

RESOLUTION: Gun Being Returned To Remington For Examination

COMMENTS: Not To Sure About Sending Gun Back thru Mail
FATHER Is Lawyer - Photos Taken