

Comments: *Gun was purchased from Degott's Firearms in Mechanicsville, Va. 1-800-363-3029*  
*After purchase I was informed of a recall on the gun, consistent with problem #*

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? *I don't know,*

What were the services performed?

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Ship your INSURED firearm by either UPS or Parcel Post to:

**Remington Arms Co., Inc.**  
**Attn: Arms Service Division**  
**14 Hoefler Avenue**  
**Ilion, NY 13357**

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**ⓘ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.**

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

- :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)
- :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

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*ES = 10/69*

*Could not duplicate.  
 Dirty TA - Bolt release  
 sticks. Quote \$20 for  
 installing new TA and  
 cleaning action under  
 Bolt Lock Modification  
 program.*

Serial Number: **6239087**

Model: **700**



**RE00055823**

*FLS 11/18/02*

# Remington

55823

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: 6239087	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: Christopher P. Vincent Jr.		Date of Purchase: 4/24/02	
Address (no PO Boxes): 1102 Main St. / P.O. Box 1305			
City: West Point		State: Va.	Zip: 23181
Phone (Daytime): 804-843-2550		Fax: 1-804-843-2734	
E-mail Address: N/A			
<input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
1 - Safety must be in "off" position to open bolt,			
2 - Gun fires periodically when bolt is closed,			
"has happened to me 4 times"			
Ammunition Information:			
Manufacturer: Remington		Type: Premier Varmint	
Other (i.e. bullet weight/type, shot size, powder): 50 Grain / V-Max Boat Tail			
Handload Information:			
Powder Used: N/A		Powder Weight: N/A	
Case/Hull Used: N/A		Primer Used: N/A	
Bullet Type/Shot Size: N/A		Reloader Used: N/A	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Remington (Rem Oil)			
How often do you clean the bore? (Months or Number of rounds) Every 10 shots or every hunting trip			
How often do you clean the action? (Months or Number of rounds) Every time it is used, "daily trips"			
How often do you clean the trigger assembly? (Months or Number of rounds) Every Season (1 time every 3 months)			
Brand of lubricant used: Remington			
How often do you lubricate the bore? (Months or Number of rounds) never			
How often do you lubricate the action? (Months or Number of rounds) 1 time every month "10 shots"			
How often do you lubricate the trigger assembly? (Months or Number of rounds) 1 time every 3 months			
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			