

Remington Arms Co., Inc.
Product Service
Legal Case #:2220

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
142767	3/10/2008	3/11/2008	3/11/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Randy	Bailey	405 S 4th St	Basin	WY	82410		H 307-272-7170 F 307-568-3387 E randybailey58@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S	Concern:1008 Fired on Bolt Closing		Unknown	
C	fires on bolt closing			

3/12/08-correspondence from repair-when closing the bolt, the gun uncocks or follows down. Cust replaced trigger assembly w/ x-mark pro.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 RUM	25735	E6766865	WV	8/2/2001 10:34:02 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
1/15/2007	JERRY S SPORT INC (WL)		Y			

CONCERN:FOLLOWS DOWN

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date	APV	Cash Date	APV
repair at n/c								

Repair/Replacement Cost Repair/Replacement Date

3/12/08-repair at n/c, stock not cut out to fit new trigger.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/11/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	CUST.DID NOT CUT STK TO FIT X-MARK PRO TPA
Barrel	Description		26" 300 RUM
	Date Code		WV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	

Bolt	Firing Pin	Like new; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 X-MARK PRO TPA
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3#
	Altered	True	TRIG PULL SET SCREW
	Sub-Assembly	X-Mark Pro	

Serial Number: **E6766865**Model: **700****RE00142767**

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with your firearm. **2220**Serial Number: **E6766865**Are you the original owner? ☒ YES ☐ NOName: **RANDY BAILEY**Date of Purchase: **1-15-2007**Address (no PO Boxes): **405 S. 4th STREET**City: **BASIN**State: **WY**Zip: **82410**Phone (Daytime): **307-272-7170**Fax: **307-568-3387**E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) **randybailey58@hotmail.com**

E-mail Address:

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem and date of occurrence:

when closing the bolt, the gun uncocks or follows down about 2 of 3 times. I replaced the trigger with an X-PRO REM, and it still does it.

could not duplicate concern, with stock off. The stk. is not cut to fit the X-MARK PRO ASSM. repair as needed + function test. AT N/C #230145

500 characters left

Ammunition Information:

- used Trig pull to within factory Specs -

Manufacturer: **REM**Type: **180 gr**

Other (i.e. bullet weight/type, shot size, powder):

GUN HAS BEEN FIRED ABOUT 14 TIMES ONLYHandload Information: **NONE**

Powder Used:

Powder Weight:

Case/Hull Used:

Primer Used:

Bullet Type/Shot Size:

Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: **SHOOTERS CHOICE**How often do you clean the bore? (Months or Number of rounds) **after each ROUND - STILL BREAKING IN**How often do you clean the action? (Months or Number of rounds) **after each round**How often do you clean the trigger assembly? (Months or Number of rounds) **NEW TRIGGER**