

Remington Arms Co., Inc.
Product Service
Legal Case #:2601

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
148948	8/8/2008	8/13/2008	8/13/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Kevin	Conner	8500 County Rd 3940	Mountain View	MO	65548		H 417-934-1569 W 417-934-2291, ext 233 C 417-247-0971

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD Scope hole damaged in receiver	Cause:4006 Altered Adjustments or Components			Unknown
S Fired on Safe release	Concern:1007 Fired on Safe Release			
C				

Blocker was not returning trigger under sear due to altered adjustments. Scope hole in receiver was damaged by customer - he broke the screw off in the hole and damaged the hole further trying to remove the broken piece.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7mm Rem Ma	27047	G6636738	BB	1/16/2007 10:48:21 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SIMMONS GUN SPECIALTIES I		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Repair/Replacement Cost Repair/Replacement Date

8/13/2008 Returned to AS to try to repair the scope hole - if it is not repairable we will quote the customer for a new barreled action at 1/2 normal charges and install a new TA fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		8/13/2008
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4006	Altered Adjustments or Components	Blocker adjusted improperly. Scope mount hole damaged by customer
Barrel	Description		26 inch Model 700 7mm Rem Mag
	Date Code		BB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown		

77.26

	Condition	Like new; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	Stop was sticking due to sticky residue.
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	True	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Like new; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	some surface rust
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	some rust near the port area
	Bulged	False	
Safety	Description		Model 700
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	not measured
	Notch	Like new; Functioning	
	Condition	Abused; Functioning	Blocker adjusted so it is not returning the trigger under the sear
Pull	Trigger	---Select---	3 1/4 lbs
Altered		True	
Sub-Assembly		X-Mark Pro	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00148948** Serial: **G6636738** Model: **700** Center Fire with 26 inch barrel Caliber: **7MM REM MAG CDL** Repairman: Status: **Closed 8/8/2008 5:28:34 PM**
 Produced: **01/16/2007**

Address Information

Customer: **KEVIN CONNER** Received From: **KEVIN CONNER** Return To: **KEVIN CONNER** Received From:

Address 1: **8500 COUNTY ROAD 3940** Address 2: **PO Box** **PO Box**
City: **MOUNTAIN VIEW** City: **MOUNTAIN VIEW**
State: **MO** Zip Code: **65548** Country: **US** State: **MO** Zip Code: **65548** Country: **US**
FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
8/8/2008 5:26:56	New	brygidoww	Repair Added	Closed
8/8/2008 5:28:34	Closed	brygidoww	Closed at Expedite	8/8/2008 5:28:34 PM
8/13/2008 7:17:5	Comment	supryll	Returned for special price repair	brygidoww
			<input type="checkbox"/> Shipping Hold <input type="checkbox"/> Interface Hold <input type="checkbox"/> Estimate Sent <input type="checkbox"/> Parts Received <input type="checkbox"/> Passed Inspection <input type="checkbox"/> Return As Received <input type="checkbox"/> Has been Approved <input type="checkbox"/> Internal Repair	Product Services Repair Location ILN Current Location ILN Transfer Number

supryll 8/13/2008 9:26 AM CAPS NUM INS SCRL

start Arms Services Repair Inba Microsoft Out Microsoft Excel Ps Pl

RECEIVED
AUG 14 2008
BY:

2601

July 30, 2009

To: Remington Arms
Attn: Arms Services
14 Hoefler Avenue
Ilion, NY 13357

From: Kevin Conner
8500 County Road 3940
Mountain View, MO 65548

Home: 417-934-1569
Cell: 417-247-0971
Home: 417-934-2291 ext. 233

Trigger Assembly
screw settings adjusted.

scope screw hole
egg-shaped & broken
piece in hole -

Repair if possible if
not offer new barreled
action at $\frac{1}{2}$ normal charges
and install new TA.

FLS 8/13/08

Dear Sirs:

Enclosed is my Remington Model 700 CDL, serial number G6636738, 7 MM REM MAG.

While hunting this past winter, I took my gun off safety and when I did the gun discharged. I would appreciate you checking this problem out for me. Also, when I was taking off the scope to prepare for shipping, I broke a screw off in the scope mount. I also ask that you tap that hole out for me.

If you need to contact me, I have enclosed my home, cell and work number.

Sincerely,

Kevin Conner

Kevin Conner

G 66367 38

148948

#2601

Date 8/16/07

M. KEVIN CONNER

Address

Reg. No.	Clerk	Account Forward	
1	REM 7mm CDL		710 00
2	(2) LEUP. 4.5x14 400EA.		1200 00
3	LEUP RINGS, BASES		45 00
4			1955 00
5		TAX	136 85
6			2091 85
7			
8			
9			
10			
11			
12			
13			
14			
15			

#1370

7326-23

35 Your Account Stated to Date - If Error is Found, Return at Once