

Remington Arms Co., Inc.
Product Service
Legal Case #:2030

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
139923	1/16/2008	1/17/2008	1/17/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Jerrys Sport Center	Jerrys		Main St PO Box 121	Forest City	PA	18421		W 570-785-9400

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4038	Could Not Duplicate Concern	Unknown	
C	fires when safety releases	Concern:1007 Fired on Safe Release		

1/23/08-correspondence from repair-gun fires when safety releases.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/338 WIN MA	27177	S6613730	OB	7/18/2007 6:53:51 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRY S SPORT INC		Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	35	1/23/2008				

1/23/08-Replace TA at n/c to restore confidence in rifle.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/17/2008
	Product Type		RF
	Action Type		A

	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 338 WIN MAG XCR
	Date Code		OB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 X-MARK PRO SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

DISTRIBUTION CENTER

ERRY'S SPORT CENTER, INC.
O. BOX 121 MAIN STREET
FOREST CITY PA 18421

570-785-9400

VENDOR # 7300

REMINGTON ARMS CO. - REPAIRS
5633 STATE ROUTE 31
VERONA.NY

13478

* DEFECTIVE MERCHANDISE RETURN *

*** P A C K I N G L I S T ***

CLAIM# J649722

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DATE OF CLAIM

1/04/08

RETURN AUTHORIZATION#

60055242/0

CONTACT: ROSEMARIE BONOMO EXT: 825
PLEASE REPAIR/REPLACE

QTY	ITEM#	DESCRIPTION	COST	EXTENSION
1	RAG5573	REM 870EXP 12/21 TKY-WOOD STK SERIAL# AB369164M DEFECT: DING IN STOCK	270.63	270.63
1	RAG7177	REM 700XCR SS 338WM 26" SYN SERIAL# S6613730 DEFECT: GUN FIRES WHEN SAFETY RELEASES	761.67	761.67
2	UNITS RETURNED	TOTAL AMOUNT OF CLAIM:		1.032.30

Serial Number:

S6613730

Model: 700

**RE00139923**

(X- MARK PRO TPA)

could not duplicate concern.
replace TPA, check over, clean
to restore confidence in rifle.

warranty