

Remington Arms Co., Inc.
Product Service
Legal Case #:2234

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
142386	3/12/2008	3/13/2008	3/13/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Wild West Guns	Wild West Guns		7100 Homer Dr.	Anchorage	AK	99518		W 907-344-4500

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI cut thumb				
PD	Cause:4038 Could Not Duplicate Concern		U	
S fired on safe release	Concern:1007 Fired on Safe Release			
C				

3/17/08-correspondence from repair-fired on safe release. Cust cut thumb.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 RUM	27389	G6619050	EA	10/24/2006 3:04:04 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	PACIFIC FLYWAY WHOLESALE	TWO PIECE SCOPE BASE	U

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair as needed n/c						

Repair/Replacement Cost	Repair/Replacement Date
75.00	3/13/2008

3/13/2008 could not duplicate concern. Install a new TA, clean action, and check over completely at n/c as a gesture of goodwill. Charge 230145 fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/13/2008
	Product Type		RF

	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 300 RUM
	Date Code		EA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	BRASS WASH
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 X-MARK PRO SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00142386** Serial: **G6619050 Model 700 Center Fire Caliber 300 REM ULTRA MAG Produced: 10/24/2006** Repairman: **Patrick Bielanski**
 Verify Repair Status: **PartsHold 3/13/2008 8:41:12 AM**

Address Information

Customer: **WILD WEST GUNS** Received From: **WILD WEST GUNS** Return To: **WILD WEST GUNS** Received From:

Address 1: **7100 HOMER DR** Address 2: **7100 HOMER DR** PO Box: PO Box:

City: **ANCHORAGE** City: **ANCHORAGE** State: **AK** Zip Code: **99518** Country: **US** State: **AK** Zip Code: **99518** Country: **US**

FFL:

Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing	
Date	Code	User ID	Desc1	Desc2				Current Status	
3/3/2008 1:39:13	New	valentids	Repair Added		☐ Shipping Hold			PartsHold	
3/11/2008 9:26:3	Expedite	pencerl	From: Check In	To: Repair Bench	☐ InterFace Hold			3/13/2008 8:41:12 AM	
3/12/2008 1:13:3	Update	valentids	Repair information change		☐ Estimate Sent			bielanskp	
3/12/2008 1:14:1	Expedite	valentids	From: Check In	To:	☐ Parts Received			Repair Bench	
3/13/2008 7:59:5	Expedite	travisbw	From: Product Services	To: Repair Bench	☐ Passed Inspection			Repair Location	
3/13/2008 8:41:1	Estimate	bielanskp	Estimate Update	Status: PartsHold	☐ Return As Received			ILN	
					☐ Has Been Approved			Current Location	
					☐ Internal Repair			ILN	
								Transfer Number	

Repair Search Refresh Close

supryll 3/13/2008 11:57 AM CAPS NUM INS SCRL

start Inboxes Microsoft Outlook Arms Services Repair Microsoft Excel PS Microsoft Word Microsoft Word Internet Explorer

Laura,

Repairing at nlc as gesture of goodwill.
 Could not duplicate concern.

Freddie

WILD WEST GUNS, INC. 2234

Custom Gunsmiths
www.wildwestguns.com

DATE:

2/25/08

could not duplicate concern, 013
check own, replace TPA, clean 3.5"
AT H/c to restore confidence 26"
in rifle EA 10/06

OUR REFERENCE NO.

WO 3411

ITEM SERIAL NUMBER:

G6619050

TO:

Fred Supy (Lyle Wheeler told me to address to you)

ENCLOSED PLEASE FIND THE FOLLOWING:

700 Rifle 300 Rem. Customer reports that when he took safety off safe to fire position the gun went off. His thumb was in the safety and as

FOR THE FOLLOWING REASONS:

a consequence he cut himself on the thumb pretty bad.

We have not done anything to this gun at all, it is in same condition as dropped off by customer!

PLEASE USE OUR REFERENCE NUMBER ON ALL INVOICES AND CORRESPONDENCE.

THANK YOU.

WILD WEST GUNS

BY:

WEIGHT:

SHIPPING NUM

Serial Number:

G6619050

Model: 700



RE00142386

7100 Homer Drive An
(907) 344-4500 F:
Toll Free 800-
E-mail: wwguns@ak.net or wi