

Remington Arms Co., Inc.
Product Service
Legal Case #:2338

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
144360	4/11/2008	4/14/2008	4/14/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Academy Sports	Academy Sports		8903 North Navarro	Victoria	TX	77904		W 361-582-5220

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S firing pin engages when safety taken off C	Cause:4015 Improper Maintenance Concern:1007 Fired on Safe Release		Unknown	

4/15/08-correspondence fromo repair-firing pin engages when taken off safety. Bolt slams closed when pushed into partial closed position.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/300 SAUM	24791	7782609	XW	12/18/2002
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACADEMY CORP		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. APV	Cash Date APV
Repair at n/c	Repair/Replacement Cost 65.00	Repair/Replacement Date 4/14/2008				

Trigger and trigger pin rusted causing trigger to bind and/or work sluggish. Replace Trigger Assembly, check over completely, and clean action at n/c as gesture of goodwill fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/14/2008
	Product Type		RF
	Action Type		A

	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 300 SAUM
	Date Code		XW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	--Select--	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Not Functioning	TRIGG AND PIN RUSTED/BINDING
	Pull	--Select--	8.5#
	Altered	False	
	Sub-Assembly	Other Remington	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00144360** Serial: 7782609 Model: 7" Center Fire Caliber: 300 Repairman: REM: SA ULTRA MAG Produced: 12/18/2002 Status: Closed 4/12/2008 7:00:01 AM

Verify Repair

Address Information

Customer: ☐ Received From: ☒ Return To: ☐ Received From: ☐

Name: **ACADEMY SPORTS OUTDOORS** **ACADEMY SPORTS OUTDOORS**

Address 1: **ATTN: M.O.D.** **ATTN: M.O.D.**

Address 2: **8903 NORTH NAVARRO** PO Box: **8903 NORTH NAVARRO** PO Box:

City: **VICTORIA** **VICTORIA**

State: **TX** Zip Code: **77904** Country: **US** State: **TX** Zip Code: **77904** Country: **US**

FFL ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
4/12/2008 6:56:3	New	sanguinegl	Repair Added	Closed
4/12/2008 7:00:0	Closed	sanguinegl	Closed at Expedite	4/12/2008 7:00:01 AM
4/14/2008 7:54:4	Comment	supryll	Returned to AS for n/c repair	sanguinegl
			☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair	Product Services Repair Location: ILN Current Location: ILN Transfer Number:

Repair Search Refresh Close

supryll 4/14/2008 7:54 AM CAPS NUM INS SCRL

Start 1 Inbox - Microsoft Outlook Arms Services Repair Current Cases - Microsoft

Academy[®]

SPORTS+OUTDOORS

ACADEMY @ Victoria 361-582-5200

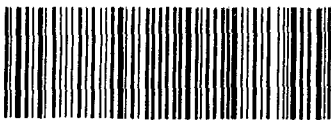
197635 SALE 04/07/08 14:03
0875 0128 221

REM MDL 7 LAMINATE / 13596671
SERIAL # 7782609
1 @ 1 for 449.99 MDS 449.99
DAIWA D-SHCK CHB 1 / 13194527
1 @ 1 for 26.99 MDS 26.99
TRILENE-XL FILLER / 816678
1 @ 1 for 5.49 MDS 5.49
SINGLE COLO 3/8 OZ / 9046152
1 @ 1 for 1.19 MDS 1.19
DBL WILLOW BLK/YEL / 9046129
1 @ 1 for 1.19 MDS 1.19
DBL WILLOW BLK/YEL / 9046129
1 @ 1 for 1.19 MDS 1.19
SINGLE COLO 3/8 OZ / 9046152
1 @ 1 for 1.19 MDS 1.19
1/16OZ ROOSTERTAIL / 4889127
1 @ 1 for 2.49 MDS 2.49
1/8OZ BANGTAIL FRO / 4633616
1 @ 1 for 9.87 MDS 9.87
SUBTOTAL 541.86
8.25% SALES TAX 44.70
TOTAL 586.56

<<ELEC SIGNATURE CAPTURED 0875 1 >>
American Express 586.56
credit card # redacted
JAMES M WERNER AUTH 521666

The Right Stuff The Low Price

APPLY FOR AN ACADEMY CREDIT CARD NOW!



20080407140600012802210875

4/07/08 14:06

Trig. & Trig. pin rusted, causing
Trig. TO BIND on work sluggish.
Replace TPA, check over,
clean AT N/C
#230145

Serial Number:

7782609

Model: 7



RE00144360

Repair
INFO

2338

+w 12/02
8.5#
22"
,010

Firearm Repair Form

Manufacturer: Remington
Model: 7
Cal./Ga. : .300 SA Ultramag
Serial Number: 7782609

Customer Name: TYLER WERNER
Customer Phone Number: (361) 772-1986

Description of Malfunction:

- Firing Pin engages when ~~bolt~~ taken
OFF of Safety. Bolt slams closed
When pushed ~~into~~ into partial closed position

Manager's Signature: Jim Taylor

Return to:
Academy Sports + Outdoors
Attn: M.O.D.
8903 North Navarro
Victoria, Tx 77904
361-582-5220
FFL# 5-74-469-01-9G-02492

Over