

Remington Arms Co., Inc.
Product Service
Legal Case #:2580

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
148545		8/5/2008	8/5/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Kenneth	Ferrell	250 Boone Station Rd	Shelbyville	KY	40065		W 502-321-1517

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

8/5/08 According to paperwork went with rifle, rifle discharges when bolt closes. cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/300 SAUM	29553	s7645179		9/28/2001 10:29:31 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at 1/2 normal charges						
	Repair/Replacement Cost	Repair/Replacement Date				

8/5/08 According to Fred, lots of surface rust and the trigger is almost rusted in position. Sent to AS to clean action and install a new TA at 1/2 normal charges. cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00148545** Serial: **S7645179 - Model 7 - Center Fire Caliber 300 REM SA ULTRA MAG** Repairman: Status: **New 8/4/2008 5:55:10 AM**

Verify Repair

Address Information

Customer: **KENNETH E FERRELL** Received From: **KENNETH E FERRELL** Return To: **KENNETH E FERRELL** Received From:

Address 1: **250 BOONE STATION ROAD** Address 2: **250 BOONE STATION ROAD** PO Box: PO Box:

City: **SHELBYVILLE** City: **SHELBYVILLE**

State: **KY** Zip Code: **40065** Country: **US** State: **KY** Zip Code: **40065** Country: **US**

FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	User ID	Desc1	Desc2	Current Status
8/4/2008 5:53:07	valentds	Repair Added		New
8/4/2008 5:55:10	valentds	Repair information change		8/4/2008 5:55:10 AM
8/4/2008 5:56:11	valentds	From: Check In	To:	valentds
8/4/2008 1:13:23	supryll	Returned to AS for Special Price Repair	1/2 normal charges	Product Services
				Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

Repair Search Refresh Close

supryll 8/4/2008 1:13 PM CAPS NUM INS SCPL

14 Start Inbox - Microsoft O... Arms Services Repa... Microsoft Excel - PS... Enter New Case - M... Part Search by Met... OPENED

CHRIS,
 Lots of surface rust and the trigger
 is almost rusted in position. sent to AS
 to clean action and install a new TA at
 1/2 normal charges.

FRED

RECEIVED
 AUG 05 2008

BY:.....

#2580

TA Rusty trigger not moving
freely - Install new TA @
 $\frac{1}{2}$ normal charges as gesture of
goodwill.

FLS 8/04/08

Serial
Number: **S7645179**

Model: **7**



RE00148545

PS 09427

CHISM HARDWARE
502-633-2631
FERREL'S HEATING AND AIR
250 BOONE STATION RD
SHELBYVILLE KY 40065

9 LBS 1 OF 1

SHIP REM ARMS CO ATTN: ARMS SERVICES
TO: 14 HOEFLER AVE
ILION NY 13357

Rifle discharges when
Bolt closes "

(502) 321-1517
Kenneth