

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2111

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
140734	1/25/2008	2/8/2008	2/8/2008				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Roger	Franson	1215 East 4338 North	Buhl	ID	83316		H 208-543-6825 W 208-543-4777 E maryelo@yahoo.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4006 Altered Adjustments or Components Concern:1007 Fired on Safe Release		Unknown	

2/11/08-correspondence from repair-trigger would not pull, put safety on and took it off and then gun fired when safety was moved.lw

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/7MM08 REM	24741	S7606971	AP	3/27/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	BUCKEYE SPORTS SUPPLY		Y			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repace TA at discount						
	Repair/Replacement Cost	Repair/Replacement Date				

2/11/08-quote sent to replace ta at discount.lw

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/8/2008
	Product Type		RF
	Action Type		A

	Assigned To	F.SUPRY
Cause	4006	Altered Adjustments or Components
Barrel	Description	20" 7MM08 REM
	Date Code	AP
	Bore Plugged	False
	Bulged	False
	Fired	False
	Fired while Obstructed	
	Muzzle/Crown Condition	Worn; Functioning
Bolt	Firing Pin	Slightly Worn; Functioning
	Shroud	Slightly Worn; Functioning
	Face	Slightly Worn; Functioning
	Handle	Worn; Functioning
	Stop	Slightly Worn; Functioning
Extractor	Condition	Slightly Worn; Functioning
	Cut Condition	Slightly Worn; Functioning
	Ext/Eject Test	False
Locking	Block Condition	---Select---
	Lug Condition	Slightly Worn; Functioning
	Notch Condition	---Select---
Overall	Exterior Condition	Slightly Worn; Functioning
	Stock Condition	Slightly Worn; Functioning
	Fore End Condition	---Select---
Receiver	Condition	Slightly Worn; Functioning
	Bulged	False
Safety	Description	STANDARD M/7 SAFETY
	Function	Like new; Functioning
	Sub-Assembly	Non-ISS
Sear	Lift	---Select---
	Notch	Like new; Functioning
	Tests	Test Fired
Feeding Test		False
Trigger	Condition	Slightly Worn; Functioning
	Pull	---Select---
	Altered	True
	Sub-Assembly	Other Remington

**Arms Services Repair & Estimate System**

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

**Repair Inquiry**

Repair Number: **RE00140734** Serial: **S7606971** Model: **7** Center Fire Caliber: **7** Repairman: **SA**  
 Verify Repair: **MM-08 REM** Produced: **03/27/1995** Status: **New 1/25/2008 2:59:24 PM**

**Address Information**

Customer: ☒ Received From: **ROGER FRANSON** Return To: ☐ Received From: **ROGER FRANSON**  
 Name: **ROGER FRANSON** Address 1: **1215 EAST 4338 NORTH** Address 2: **PO Box**  
 City: **BUHL** State: **MO** Zip Code: **63316** Country: **US** State: **MO** Zip Code: **63316** Country: **US**  
 FFL: ☐ ☐ ☐ ☐ ☐ ☐

**Contact / Condition** **Problems** **Estimate** **History / Status** **Shipping / Billing**

Date	Code	User ID	Desc1	Desc2
1/25/2008 2:59:2	New	sanguinegl	Repair Added	
1/25/2008 5:05:1	EmailSent	ArmEmail	Repair Received	MARYE10@YAHOO.C
1/25/2008 5:05:1	EmailVerified	ArmEmail	Receipt	MARYE10@YAHOO.C
2/8/2008 8:20:17	Expedite	pencarl	From: Check In	To: Repair Bench

☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair

**Current Status**  
 New  
 1/25/2008 2:59:24 PM  
 sanguinegl  
 Repair Bench  
 Repair Location: **ILN**  
 Current Location: **ILN**  
 Transfer Number:

**Repair Search** **Refresh** **Close**

suprflf 2/8/2008 11:26 AM CAPS NUM INS SBRL

start Info - Microsoft Office 2003 Word 97-10 Excel 97-10 PowerPoint 97-10 Arms Services Repair & Estimate System 2 Current Cases 11:26 AM

RECEIVED  
 FEB 11 2008  
 BY: *kw*

2111  
January 16, 2008

To: Remington Repair Service

I got a first model 7, the blued one, for my wife and when she would not let me use it, I got one for myself, the stainless steel one.

They both worked real good until the season of 06. I was elk hunting at -20 degrees and found some elk bedded down. I took the safety off and pulled the trigger. It would not pull. I put the safety back on. When I took it off again, the gun fired. I tried the same procedure again. It fired again when I took the safety off. I did not think too much of it seeing it was 20 below. I just thought it was frozen up. That was the stainless steel one.

Then in 07 season, my grandson used my wife's blued one for deer hunting. We found a deer standing unaware of us. I told him to shoot it. He took the safety off and tried to shoot it, but could not pull the trigger. He put the safety back on and when he put it off again, the gun went off.

This time the temperature was 47 above. It scared me to have a gun go off for my grandson.

I have had many Remington rifles in my life. These were the first two to give me any troubles. Has there been any recalls or anything on the model sevens?

could not duplicate concern.  
Trig. set screws altered.  
replace TPA, check down, clean  
at 1/2 normal changes.

Quote

AP 3/95  
4#  
20"  
.012

Your help would be appreciated.

Thank you,

*Roger Franson*

Roger Franson  
1215 East 4338 North  
Buhl, Idaho 83316

Home phone: 208-543-6825

Work phone: 208-543-4777

Serial Number: S7606971

Model: 7



RE00140734

(NOTE: Please print and complete this form, and then include it with your firearm.)

PS 09432

KELLY OIL CO.  
Buhl, Idaho

288645

CUSTOMER ORDER NO.		DATE	
NAME			
ADDRESS			
CITY, STATE, ZIP			
SOLD BY	CASH	C.O.D.	CHARGE ON ACCT.
QUAN.	DESCRIPTION	PRICE	AMOUNT
1	Remington Model 7	521.45	
2	Remington Model 7		
3	57606971		
4			
5	Shipping	874	
6		4806	
7	Sub. tax	21.53	
8		452.25	
9			
10			
11			
12			
RECEIVED BY:			

TC 4705

KEEP THIS SLIP FOR REFERENCE

THIS IS NOT A RECEIPT FOR PAYMENT

KELLY OIL CO.

BOX 207

Buhl, Idaho

83316

ROGER FRANKSON

CASH SALE	CREDIT SALE	NO. OF GALS.	STAY FULL	Special Fuel Delivered into Va. Fuel Supply Tax
INVOICE				50833

DATE

1-20-92

Customer Order No.

Project Contract No.

PRODUCT	PREM. LEAD FREE	LEAD FREE GASOL	REG. CASH	DIESEL FUEL	HEATER OIL	SOLVENT	FURNACE OIL	PREM. DIESEL FUEL
CODE	1	2	3	4	5	6	7	8
PRODUCT	CODE	GALS.	PRICE	FED. TAXES	STATE TAXES	TOTAL PRICE AND GAL. TAXES	AMOUNT	
CASOLINE FLAMMABLE LIQUID			141	21				
FUEL OIL - COMBUSTIBLE LIQUID								
PRODUCT	DRUMS - CASES NO.	SIZE	QTY.	PRICE				
22222			1	386.69	386.69			
Shipping 4'1" in 200					55.			
Remington 7mm 08								
# 7644329								
SUB TOTAL								
STATE SALES OR USE TAX 5 % OF \$ 386.69						19.34		
MURKIN NAME OR NO. @ % OF \$								
DRUM DEPOSIT								
SUBJECT TO CORRECTION OF ERRORS - TOTAL DUE						411.54		

IDAHO MOTOR FUEL TAX	Gallons	Rate	Amount
		.21	

10th

Neptune Meter Reading - Gals.

Sale No.

Delivered By	Buyer acknowledges receipt of goods and agrees to the terms set forth by the Seller and listed below for all purchases made within one year of this date. A late Finance Charge as computed by Seller's current Terms and Conditions (show below) may be assessed against all late payments.
Payment Received By	1.750 % per month or an Annual Rate of 21 %
Payment Will Be Made on or Before:	X

PS 09433