

Remington Arms Co., Inc.
Product Service
Legal Case #:2117

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
140749	2/9/2008	2/11/2008	2/11/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Roger	Franson	1215 East 4338 North	Buhl	ID	83316		H 208-543-6825 W 208-543-4777

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safe release Concern:1007 Fired on Safe Release			
C				

2/13/08-correspondence from repair-took off safety and gun fired.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/7MM08 REM	24786	7674329	AL	3/15/1991
Date Purchased	Where Purchased	Accessories	Original Owner			
	JOHNS SPORTING GOODS		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at discount						
	Repair/Replacement Cost	Repair/Replacement Date				

2/13/08-quote sent to replace TA at discount. Dirty, sticky, altered.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/11/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	SET SCREWS ALTERED TRIG ASSM DIRTY AND STICKY,PARTS SLUGGISH
Barrel	Description		18.5" 7MM08 REM
	Date Code		AL
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY AND STICKY
	Pull	---Select---	2.5#
	Altered	True	TRIG SET SCREWS ALTERED
	Sub-Assembly	Other Remington	

2117

January 16, 2008

AL 3/91
2.5"
18.5"
"011

To: Remington Repair Service

I got a first model 7, the blued one, for my wife and when she would not let me use it, I got one for myself, the stainless steel one.

They both worked real good until the season of 06. I was elk hunting at -20 degrees and found some elk bedded down. I took the safety off and pulled the trigger. It would not pull. I put the safety back on. When I took it off again, the gun fired. I tried the same procedure again. It fired again when I took the safety off. I did not think too much of it seeing it was 20 below. I just thought it was frozen up. That was the stainless steel one.

Then in 07 season, my grandson used my wife's blued one for deer hunting. We found a deer standing unaware of us. I told him to shoot it. He took the safety off and tried to shoot it, but could not pull the trigger. He put the safety back on and when he put it off again, the gun went off.

This time the temperature was 47 above. It scared me to have a gun go off for my grandson.

I have had many Remington rifles in my life. These were the first two to give me any troubles. Has there been any recalls or anything on the model sevens?

Your help would be appreciated.

Thank you,

Roger Franson

Roger Franson
1215 East 4338 North
Buhl, Idaho 83316

Home phone: 208-543-6825

Work phone: 208-543-4777

Serial Number:

7674329

Model: 7



RE00140749

could not duplicate concern w.
TRIG. ASSM very dirty + STICKY.
TRIG. SET SCREWS ALTERED.
REPLACE TPA, check oven, clean
AT 1/2 normal charges.

Quote

RECEIVED
FEB 13 2008
BY: *FW*

(NOTE: Please print and complete this form, and then include it with your firearm.)

PS 09437

KELLY OIL CO.
Buhl, Idaho

288645

CUSTOMER ORDER NO.		DATE	
NAME			
ADDRESS			
CITY, STATE, ZIP			
SOLD BY	CASH	C.O.D.	CHARGE ON ACCT.
MDSE RETD	PAID OUT		
QUAN.	DESCRIPTION	PRICE	AMOUNT
1	Remington Model 7		421.43
2	Remington Model 7		
3	\$7606971		
4			
5	Shipping		07.4
6			420.43
7	Sales Tax		21.53
8			421.70
9			
10			
11			
12			
RECEIVED BY			

TC 4705

KEEP THIS SLIP FOR REFERENCE

THIS IS NOT A RECEIPT FOR PAYMENT

KELLY OIL CO.

BOX 267
BUHL, IDAHO
83316

Roger Peterson

CASH SALE	CREDIT SALE	CHECK GET	STAY PUT	Special Fuel Delivered into Ve Fuel Supply Tax
INVOICE				50833

DATE

1-20-9

Customer Order No.

Project Contract No.

PRODUCT	PREM. LEAD FREE	LEAD FREE GASOL	REG. GASOL	DIESEL FUEL	HEATER OIL	SOLVENT	FURNACE OIL	PREM. DIESEL FUEL
CODE	1	2	3	4	5	6	7	8
PRODUCT	CODE	GALS.	PRICE	FED TAXES	STATE TAXES	TOTAL PRICE AND TAXES	AMOUNT	
GASOLINE FLAMMABLE LIQUID				141	21			
FUEL OIL COMBUSTIBLE LIQUID								
SUB TOTAL								
STATE SALES OR USE TAX						5 % OF \$ 386.69	19.33	
MURKIN NAME OR NO. R.O. OR SALES TAX						@	% OF \$	
DRUM DEPOSIT								
SUBJECT TO CORRECTION OF ERRORS-TOTAL DUE							4/11/54	

IDAHO MOTOR FUEL TAX	Gallons	Rate	Amount
		.21	

Scale No.	Brady or Smith Meter Reading - Gals.	10ths
Delivered By	Buyer acknowledges receipt of goods and agrees to the terms set forth by the Seller and listed below for all purchases made within one year of this date. A late Finance Charge as computed by Seller's current Terms and Conditions (shown below) may be assessed against all late payments.	
Payment Received By	Date	1.750 % per month or an Annual Rate of 21 % per year
Payment Will Be Made on or Before:	X	