

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2602

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
148947	8/8/2008	8/13/2008	8/13/2008				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	LL Cote Sports Center		LL Cote Sports	25 Main St	Errol	NH	03579		W 603-482-7777

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safe release Concern:1007 Fired on Safe Release			
C				

As received we could not get the firing pin to release unless the safety was in the ready to fire position and the trigger pulled. We did note some sticky residue on the magazine box insert but very little on the TA fls.

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/7mm-08	24741	S7661772	EZ	10/19/2005 8:24:07 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT (OH) CORPORATION		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair/Replacement Cost	Repair/Replacement Date					

Install new X-Mark Pro trigger assembly at n/c as gesture of goodwill fls.

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		8/13/2008
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20 inch Model 7 7mm-08
	Date Code		EZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	

Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	True	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	minor amout of sticky residue on outside of magazine box insert
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		Model 7
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	
	Notch	Like new; Functioning	
	Trigger	Condition	Like new; Functioning
Pull		---Select---	4.0 lbs
Altered		False	
Sub-Assembly		M/700 Non-Bolt Lock	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00148947 Serial: 37661772 Model: 7" Center Fire with 20" inch barrel Caliber: 7MM-08 STAINLESS SYNTHETIC Produced: 10/19/2005 Repairman: Status: Closed 8/8/2008 5:23:19 PM

Verify Repair

Address Information

Customer: Received From Return To Received From

Name: LL COTE SPORTS CENTER LL COTE SPORTS CENTER

Address 1: 25 MAIN STREET 25 MAIN STREET

Address 2: PO Box: PO Box:

City: ERRDL ERRDL

State: NH Zip Code: 03579 Country: US State: NH Zip Code: 03579 Country: US

FFL

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1		Current Status
8/8/2008 5:21:42	New	brygidoww	Repair Added	<input type="checkbox"/> Shipping Hold	Closed
8/8/2008 5:23:15	Closed	brygidoww	Closed at Expedite	<input type="checkbox"/> InterFace Hold	8/8/2008 5:23:19 PM
8/13/2008 8:13:1	Comment	supryfl	Returned to AS for n/c repair	<input type="checkbox"/> Estimate Sent	brygidoww
				<input type="checkbox"/> Parts Received	Product Services
				<input type="checkbox"/> Passed Inspection	Repair Location
				<input type="checkbox"/> Return As Received	ILN
				<input type="checkbox"/> Has been Approved	Current Location
				<input type="checkbox"/> Internal Repair	ILN
					Transfer Number

Repair Search Refresh Close

supryfl 8/13/2008 9:25 AM CAPS NUM INS SERIAL

start Arms Services Repair Inbox - Microsoft Out... Microsoft Excel - PS H... 9:25 AM

Completed Work Order # 2753

L.L. Cote

From: Percy Tackle, Inc  
L.L. Cote  
25 Main St  
Errol, NH 03579

To: LL Cote Sports Center  
PO Box 190  
25 Main St  
Errol, NH 03579  
Phone # 603-482-7777

#2062

S 7661772

148947

Fold Here

Mail #: delivery

Clerk #: 29

7/28/2008 1:46:16 PM

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Item #: RETURNS  
Remington Model 7 SST/Syn

Order Date: 7/27/2008

----- Problem -----

Warranty Return on a Defective Remington Model 7 SST/Syn (new gun) #S7661772

\*Gun went off when moving safety from off to on position

Please repair or replace asap. Thank You, Dave Buckley

Remington will issue UPS Call Tag per Daniel 7/28

----- Labor -----

Could not ~~insert~~ Duplicate concern

Install new X-Mark Pro TA at

ALC as gesture of goodwill

Charge 230145

FCS 8/13/08