Remington Arms Co., Inc.
Product Service
Legal Case #:2602

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete 148947 8/8/2008 8/13/2008 8/13/2008

Customer Information

Type **Business** First Name Last Name Street City State Zip Age Contact 25 Main St W 603-482-7777 LL Cote Sports Center LL Cote Sports Errol NH 03579 Reporter

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

ΡI

PD Cause:4038 Could Not Duplicate Concern Unknown

S Fired on safe release Concern:1007 Fired on Safe Release

C

As received we could not get the firing pin to release unless the safety was in the ready to fire position and the trigger pulled. We did note some sticky residue on the magazine box insert but very little on the TA fls.

Firearm Information

 Mfg.
 Type
 Model/Ga.
 SKU
 Serial
 Bbl.
 DOM

 Remington
 CF/BA
 7/7mm-08
 24741
 S7661772
 EZ
 10/19/2005 8:24:07 AM

Date Purchased Where Purchased Accessories Original Owner

ACUSPORT (OH) CORPORATION U

Ammunition Information - None Defined
Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Settlement Reim. Date APV Cash Date APV

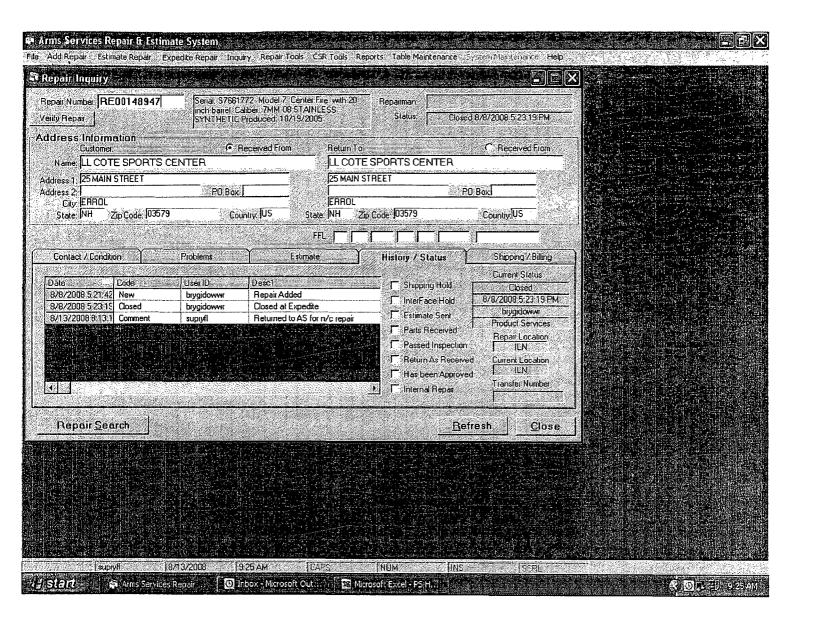
Repair/Replacement Cost Repair/Replacement Date

Install new X-Mark Pro trigger assembly at n/c as gesture of goodwill fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		8/13/2008
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20 inch Model 7 7mm-08
	Date Code		EZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	

	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	True	
Locking	Block Condition	Select	
	Lug Condition	Like new; Functioning	
	Notch Condition	Select	
Magazine	Condition	Select	
	Box Condition	Slightly Worn; Functioning	minor amout of sticky residue on outside of magazine box insert
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		Model 7
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	Select	
	Notch	Like new; Functioning	·
		Condition	Like new; Functioning
Pull	Trigger	Select	4.0 lbs
Altered		False	
Sub-Assembly		M/700 Non-Bolt Lock	



Completed Work Order # 2753
LL Cote .

From:

Percy Tackle, Inc

L.L. Cote 25 Main St

Errol, NH 03579

To:

LL Cote Sports Center

PO Box 190 25 Main St Errol, NH 03579

Phone # 603-482-7777

#2062

57661772

148947

7/28/2008 1:46:16 PM

Page 1

Fold Here

Mail #: delivery

Clerk #: 29

Order Date: 7/27/2008

Item #: RETURNS

Remington Model 7 SST/Syn

Problem

Warranty Return on a Defective Remington Model 7 SST/Syn (new gun) #S7661772

*Gun went off when moving safety from off to on position

Please repair or replace asap. Thank You, Dave Buckley

Remington will issue UPS Call Tag per Daniel 7/28

labor ---

Could not ment Douplicate concern Install new X-mark fro TA at MC as gestore of goodwill Charge 230145 FCS 8/13/08