Remington Arms Co., Inc. Product Service Legal Case #:2961

Case Information

RE#	Date Ope	ned	Date Opened(PS)	Date Closed	Incident	Date	Pre L	_it	Lit Obsolete
156752	12/10/20	08	12/11/2008						
Customer 1	Information								
Туре	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Ahlman's Inc		Ahlman's Inc	9525 230th St West	Morristow	n MN	55052		
Incident		Joc	LaCoco	15700 Minnetonka Blv	d Minnetonk	a MN	55345		H 952-938-0538 C 612-363-5113
Incident In	formation								
C	laims .		Codes		Repair Est.	Medical	Treatm	ent	Medical Status
PI Blist	ter on thumb			•					
PD		Cause:46	038 Could Not D	uplicate Concern			U		OK
S		Concern	:1007 Fired on Safe	Release			U		J.K

This rifle and trigger assembly were in like new condition. We could not duplicate the concern. The customer says he was shooting from a rest and put his left hand on the grip and the rifle fired when he flipped the safety off. He enclosed a picture of the blister on his thumb.

Firearm Information

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Model/Ga. SKU **DOM** Mfg. Type Serial Bbl. **700/7MM REM UM** 26283 E6721794 WV 8/1/2001 10:06:00 PM CF/BA Remington **Original Owner** Where Purchased Accessories **Date Purchased** GALYAN S TRADING COMPANY, TWO PIECE SCOPE BASE U

CONCERN:FSR - INJURY

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Settlement APV APV

Repair/Replacement Cost Repair/Replacement Date

12/11/2008 Placed in PS Back Rack holding for disposition. We could not duplicate the concern the rifle is in like new condition. Offer to install a new X-Mark Pro trigger assembly at n/c to restore the customers faith in the rifle fls. 12/12/08 Left message for Joe that we could not duplicate however will replace the trigger and test again before it ships. Left my contact info.cm

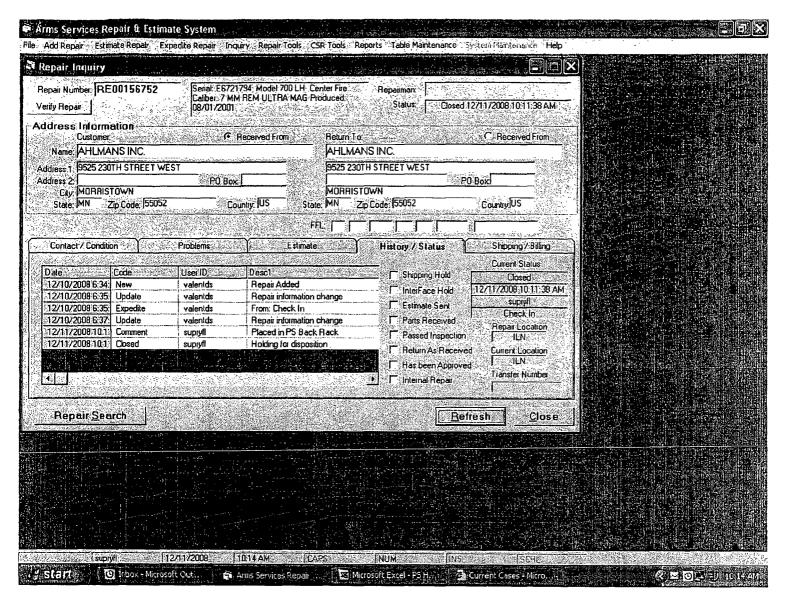
Examination[Remington/CF/BA]

will take LSS th if BOL Stk \$117

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
Examination	Exam Date]	12/11/2008
	Product Type]	RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		26" 7MM RUM W/MUZZLE BRAKE PROTECTOR
	Date Code		WV
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Select	7

1	Firing Pin	Slightly Worn; Functioning	I
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	SMALL NICK IN GRIP CAP
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description]	STANDARD M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	ISS	
-	Lift	Select	.014
Sear	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	16363	False	
	Condition	Like new; Functioning	
Trigger	Pull	Select	5#
1118801	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	·

PS 09478



Chais

we could not find anything wrong with this TA it was working properly in ail our tests. It looked like brend new we think he probably hit the trigger as he released the safety.

Offer to install a new x-more pro TA at Mc - replan that it is a complete new firm system.

1-120-1

796

Remington Model 700 BDL-LEFT HAND SERIAL#E6721794

Owner: Joe LaCoco 15700 Minnetonka Blvd. Minnetonka Mn. 55345 home# 952 938-0538 cell# 612 363-5113



Information and pictures of thumb injury due to above rifle malfunction.

While sighting in the rifle I loaded and normally fired one round. I removed the spent round and put the safety to safe. Loaded another live round and closed the bolt. The rifle was in a rifle rest on a table and I positioned myself behind the scope and aimed the rifle. Removed my hands from the rifle and checked if my spotter was ready for me to fire. He was standing behind me and indicated he was ready. I placed my left hand on the grip and clicked the safety tang to fire position and the gun FIRED! The force of the gun firing from the safety release caused the gun to jump from the rest and damage the grip cap of the stock as well as blister my thumb as indicated by the photos. I removed the spent brass and placed the safety back to safe.

As you can imagine, my spotter (brother-in-law) and I were very surprised and worried about what had just happened. The rifle should have never fired from the action of placing the safety to the fire position. We are glad that all safety precautions were being followed and the only injury was my thumb. This could have been tragic.

I was using Remington factory loaded ammunition as it is the only ammunition that has ever been fired from the rifle. I only use Remington cleaning products in the care and maintenance of the rifle and it is stored in a safe with humidity control.

I am sending this letter as well as the rifle back to you to determine what went wrong, repair it or even replace it if at all possible.

The rifle was purchased new by me and has had approx. 60 rounds fired from it. I hope you can understand why this incident has caused me to lose confidence in Remington, especially this rifle. I will admit I am afraid that even if the stock were replaced and the action is repaired this event will always be on my mind when using this rifle. I have confidence in Remington rifles but it will be almost impossible for me to trust this rifle again. This is why I hope you will consider replacing the rifle?

Please contact me to discuss this matter at the above phone numbers.

Sincerely, Joe LaCoco





