

Remington Arms Co., Inc.
Product Service
Legal Case #:3162

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
160478	1/30/2009	2/2/2009	2/2/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Nick	Allamand	1050 North 5th St.	Union	OR	97883		H 541-562-5528 E Leebee@eoni.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4038	Could Not Duplicate Concern	Unknown	
C	Gun fired on Safe release	Concern:1007 Fired on Safe Release		

Rifle fired when the Safety was put on Fire to open the bolt. Tried to get the rifle to do this again without a round in the chamber but it wouldn't. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	20000	A6359717	DI	11/23/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	G LAWRENCE PORTLAND OR		U			

CONCERN:FSR

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
n/a	/					
Concern	Other	Factory	Reload			
0:		N	N			

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price under BLSM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$47.38	2/10/2009				

2/10/09: Replace TPA, check over, clean under bolt lock program. Estimate was mailed to customer on 2/3 for \$35.00. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		2/2/2009

Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		DI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Address Information

FRL FOR RENT LIBRARY

Date	Code	User ID	Desc1	Desc2
1/30/2009 10:29	New	sanguinegl	Repair Added	
1/30/2009 10:33	Expedite	sanguinegl	From: Check In	To:
1/30/2009 12:05	EmailSent	AmmEmail	Repair Received	LEEBEE@EONI.COI
1/30/2009 12:05	EmailVenitc	AmmEmail	Receipt	LEEBEE@EONI.COI
2/2/2009 8:09:01	Expedite	travisbw	From: Product Services	To: Repair Bench
2/2/2009 8:16:36	Estimate	travisbw	Estimate Update	Status: ApprovalHold
2/2/2009 8:18:17	Expedite	pencerl	From: Repair Bench	To: ApproveRack

☐ Shipping Hold

☐ Interface Hold

☐ Estimate Sent

☐ Parts Received

☐ Passed Inspection

☐ Return As Received

☐ Has been Approved

☐ Internal Repair

Current Status	
ApprovalHold	2/2/2009 8:16:38 AM
travisbw	
ApproveRack	
Repair Location	ILN
Current Location	ILN
Transfer Number	

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480	481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500	501	502	503	504	505	506	507	508	509	510	511	512	513	514	515	516	517	518	519	520	521	522	523	52
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Repair Search	Refresh	Close
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DI9/76
72"
3#
006

Factory Repair Instructions

Model Number: 700		Serial Number: A6359717	
Are you the original owner? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: Nick Allamand		Date of Purchase: 1983 ?	
Address (no PO Boxes): 1050 North 5 th St.			
City: UNION		State: OR	Zip: 97883
Phone (Daytime): 541 562 5528		Fax:	
E-mail Address: Lee.bee@eoni.com Lee.bee@eoni.com			
<input type="checkbox"/> I would like to receive future e-mail updates from Remington. Yes			
Please describe your problem: RIFLE FIRED WHEN THE SAFETY WAS PUT ON FIRE TO OPEN THE BOLT.			
Ammunition Information:			
Manufacturer: REMINGTON		Type: CORE LOCK SOFT POINT	
Other (i.e. bullet weight/type, shot size, powder):		130 gr	
Handload Information:			
Powder Used:	Powder Weight:		
Case/Hull Used:	Primer Used:		
Bullet Type/Shot Size:	Reloader Used:		
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hops			
How often do you clean the bore? (Months or Number of rounds) Each Time Out			
How often do you clean the action? (Months or Number of rounds) Each Year			
How often do you clean the trigger assembly? (Months or Number of rounds) Never			
Brand of lubricant used: Rem Oil			

How often do you lubricate the bore? (Months or Number of rounds)	<i>each Time out</i>
How often do you lubricate the action? (Months or Number of rounds)	<i>each Time out</i>
How often do you lubricate the trigger assembly? (Months or Number of rounds)	<i>ONCE A Year</i>
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Comments: <i>WOULD LIKE A OWNERS MANUAL</i>	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? <i>N/A</i>	
What were the services performed? <i>N/A</i>	
<p>Ship your INSURED firearm by either UPS or Parcel Post to:</p> <p style="text-align: center;">REMINGTON ARMS CO., INC</p> <p style="text-align: center;">ATTN: Arms Service Division</p> <p style="text-align: center;">14 Hoefler Ave</p> <p style="text-align: center;">Ilion, NY 13357</p>	
<p>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW: IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p>	

Serial Number:

A6359717

Model: **700**



RE00160478

ing it.
mage in shipping and handling. Preferably,
e returned.)
oss or damage.
le the box. Shipments without a proper

st. Remington is not responsible for
urchase insurance from your carrier.

elines:

ned to you C.O.D. (To avoid C.O.D. Charges, please
n your gun)

:: For Repairs over \$/5.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

*could not duplicate concern
replace TPA, check over, clean
under bolt lock program for
\$ 20.00 to start.*

Quote

JAN 15 09

Hello remington folks

This is a wonderful rifle, "but"
it discharged a round when the safety
was moved to the fire position in
an attempt to unload a cartridge
from the chamber.

I know the trigger was not
touched, the rifle just went off.

I tried to get the rifle to do
this ^{again} without a round in the chamber
but it wouldn't.

When I talked to your service dept.
I was told to send you the rifle.

Thanks Nick Allamand

1050 Nth 5th ST.

NATIONAL OREGON 97002

Phone

541-567-5520