

Remington Arms Co., Inc.
Product Service
Legal Case #:3096

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
159261	1/19/2009	1/20/2009	1/20/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Doug	Amon	1855 Community Center Rd	Saint Thomas	PA	17252		H 717-369-4780

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fired after releasing safety	Concern:1007 Fired on Safe Release		Unknown
C				

1/22/09 Letter with rifle states, loaded gun then went from safe to fire and gun fired. Wants returned in his case.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	27514	E6441657	AS	3/6/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	W L BAUMLER CO	SCOPE,BASE,RINGS,SLING,HARD CASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at 1/2 normal charges as goodwill gesture						
Repair/Replacement Cost	Repair/Replacement Date					

1/22/09 Could not duplicate concern. Trig Assem very dirty & rusty. Replace TPA, check over, clean at 1/2 normal charges. Good will gesture.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/20/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 223 REM
	Date Code		AS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE,BASE,RINGS,SLING,HARD CASE

Repair Inquiry									
Repair Number: RE00159261			Serial: E6441657 Model 700. Center Fire. Caliber: 223 REM Produced: 03/08/1998			Repairman: Bruce Travis		Status: ApprovalHold 1/20/2009 7:51:24 AM	
Verify Repair									
Address Information									
Customer: DOUG AMON					Received From: DOUGAMON				
Address 1: 1855 COMMUNITY CENTER ROAD					Address 2: 1855 COMMUNITY CENTER ROAD				
City: ST. THOMAS					City: ST. THOMAS				
State: PA Zip Code: 17252 Country: US					State: PA Zip Code: 17252 Country: US				
FFL: <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>									
Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing	
Date	Code	User ID	Desc1	Desc2			Current Status		
1/19/2009 9:35:1	New	valentds	Repair Added		<input type="checkbox"/> Shipping Hold		ApprovalHold		
1/19/2009 9:36:3	Update	valentds	Repair information change		<input type="checkbox"/> InterFace Hold		1/20/2009 7:51:24 AM		
1/19/2009 9:37:1	Expedite	valentds	From: Check In	To:	<input type="checkbox"/> Estimate Sent		travisbw		
1/19/2009 9:37:3	Update	valentds	Repair information change		<input type="checkbox"/> Parts Received		Repair Bench		
1/20/2009 7:43:1	Expedite	travisbw	From: Check In	To: Repair Bench	<input type="checkbox"/> Passed Inspection		Repair Location		
1/20/2009 7:51:2	Estimate	travisbw	Estimate Update	Status: ApprovalHold	<input type="checkbox"/> Return As Received		Current Location		
					<input type="checkbox"/> Has been Approved		ILN		
					<input type="checkbox"/> Internal Repair		Transfer Number		
<div>Repair Search</div> <div>Refresh Close</div>									

1
 35.39
 15
 12

 62.39

ATTN.

3096

AS 3/98
2411
4#
013

LOADED GUN THEN -
WENT FROM SAFE TO FIRE
AND GUN FIRED.
PLEASE RETURN IN CASE SENT.

DOUG AMON

1855 COMMUNITY CENTER ROAD

ST THOMAS PA 17252

717-369-4780

Serial
Number:

E6441657

Model: 700



RE00159261

could not duplicate concern.
Mag. ASSM very dirty & rusty.
replace TPA, check over, clean
at 1/2 normal charges. Good -
will capture.

Quote