

Remington Arms Co., Inc.
Product Service
Legal Case #:3064

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
158642	1/12/2009	1/13/2009	1/13/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bass Pro Shops	034	Bass Pro Shops	7970 East 49th Avenue	Denver	CO	80238		W 720-385-3674 F 303-373-0504 E relongone@basspro.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	Concern:1007	Fired on Safe Release	Unknown	
C	Fired on Safety release			

Customer stated gun fired when safety was taken off safe. Has difficulty with factory rounds, unknown if chambering or extracting. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	20000	6721290	AY	3/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
	BERNS WHSLE DENVER COL	SCOPE BASE,HARD CASE	U			

CONCERN:FSR

Ammunition Information - None Defined
Other Products Information - None Defined
Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price under BLSM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$47.38	1/15/2009				

Estimate for \$35 mailed to customer on 1/14/09. Waiting for approval and payment. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/13/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 22-250 REM HB
	Date Code		AY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Firing Pin	Slightly Worn; Functioning		
Shroud	Slightly Worn; Functioning		

Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED WILL FOLLOW DOWN
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,HARD CASE

3064



A 43/74
24"
2.5"
010

Factory Repair Form

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NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700		Serial Number: 6721290	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: Bass Pro Shops 034		Date of Purchase: unknown	
Address (no PO Boxes): 7970 Northfield Blvd - 7970 E. 49th Ave.			
City: Denver		State: CO	Zip: 80238
Phone (Daytime): (8720) 385-3674		Fax: (303) 373-0504	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) relongone@basspro.com			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
1 (customer stated gun fired when safety was taken off safe.) Has difficulty with factory rounds. unknown if chambering or extracting.			
<p>TRIG. ASSM SET SCREWS ALTERED. WILL FOLLOW DOWN. REPLACE TPA, CHECK OVER, CLEAN UNDER DOCT LOCK PROGRAM REP \$ 20.00 + S+H</p> <p style="text-align: right;">Quote</p>			
365 characters left			
Ammunition Information:			
Manufacturer: Unknown		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used:			
How often do you clean the bore? (Months or Number of rounds)			

How often do you clean the action? (Months or Number of rounds) _____

How often do you clean the trigger assembly? (Months or Number of rounds) _____

Brand of lubricant used: _____

How often do you lubricate the bore? (Months or Number of rounds) _____

How often do you lubricate the action? (Months or Number of rounds) _____

How often do you lubricate the trigger assembly? (Months or Number of rounds) _____

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? YES NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? _____

What were the services performed? _____

NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your ENSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Illion, NY 13357

Ⓢ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.

Shipments without a proper
Remington is not responsible for
insurance from your carrier.

or C.O.D. (To avoid C.O.D. Charges, please include your

detailing the nature of the repair, applicable taxes and shipping.
Repairs may be paid by check, money order, or credit card (American
Express). Repairs over \$75.00 by setting a pre-authorized amount
locally through Check21.

Serial
Number:

6721290

Model: **700**



RE00158642

