

Remington Arms Co., Inc.
Product Service
Legal Case #:2458

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
146204	6/10/2008	6/11/2008	6/11/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	BJ Gunsmithing	BJ Gunsmithing		309 E Adler Ave	Davis	OK	73030		W 580-369-3772

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	fires on safe release Concern:1007 Fired on Safe Release			
C				

6/13/08--correspondence from repair-rifle had trigger replaced under SMP back in 2004. Customer claims that the gun fires when the safety is released.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	20000	6604515	RW	1/1/1900
Date Purchased	Where Purchased	Accessories	Original Owner			
	SIMMONS GUN SPEC OLATHE KAN	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	35	6/13/2008				

6/13/08-replace TA at n/c-goodwill.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/11/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	NEW TRIGGER ASSM INSTALLED BY RARC
Barrel	Description		22" 243 WIN
	Date Code		RW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.015
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00146204
Serial: 6604515 Model: 700 Center Fire Caliber: 243 WIN Produced: 04/23/1973
Repairman:
Status: New 6/10/2008 7:25:46 AM

Verify Repair

Address Information
Customer
Received From
Return To
Received From
Name: BJ GUNSMITHING
Address 1: 309 E ADLER AVE
Address 2:
City: DAVIS
State: OK Zip Code: 73030 Country: US
State: OK Zip Code: 73030 Country: US
FFL

Contact / Condition
Problems
Estimate
History / Status
Shipping / Billing

Date	User ID	Desc1	Desc2
6/9/2008 8:02:46	valentids	Repair Added	
6/9/2008 8:04:11	valentids	From: Check In	To:
6/10/2008 7:23:11	sanguinegl	Repair information change	
6/10/2008 7:24:33	valentids	Repair information change	
6/10/2008 7:25:46	valentids	Repair information change	
6/11/2008 7:35:58	pencarl	From: Check In	To: Repair Bench

☐ Shipping Hold
☐ Interface Hold
☐ Estimate Sent
☐ Parts Received
☐ Passed Inspection
☐ Return As Received
☐ Has been Approved
☐ Internal Repair

Current Status
New
6/10/2008 7:25:46 AM
valentids
Repair Bench
Repair Location
ILN
Current Location
ILN
Transfer Number

Repair Search
Refresh
Close

start
Inbox - Microsoft Outlook
Microsoft PowerPoint
Microsoft Excel - PS11
Arms Services Repair
9:55 AM

PURCHASE ORDER

430118

2458

4# 22"

TO Remington Arms Co		DATE 5/29/08	
ADDRESS 14 Koeffer Ave		DATE REQUIRED	
CITY, STATE, ZIP Elion, NY 13357		TERMS	
SHIP TO B&J Gunsmithing		HOW SHIPPED	
ADDRESS 309 E Adler Ave		REQ. NO. OR DEPT.	
CITY, STATE, ZIP DAVIS, OK 73030		FOR 580-369-3772	
QUANTITY	DESCRIPTION	PRICE	UNIT
1	This Rifle had the trigger replaced under the safety recall on 12-15-04. The customer complains the gun fires when the safety is released. This rifle is being returned to factory per Lyte Wheelock		
2			
3			
4			
5			
6			
7			
8			
9	Could not duplicate concern		
10	replace TPA, check over, clean		
11	AT N/C #23045		
12			
IMPORTANT			

COPIES OF YOUR BILL OF LADING.

Number: 6604515

Model: 700



RE00146204