

Remington Arms Co., Inc.
Product Service
Legal Case #:3017

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
157944	1/2/2009	1/5/2009	1/5/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Clyde's Sport Shop Inc		Clyde's Sport S	2307 Hammonds Ferry Rd	Baltimore	MD	21227		W 410-242-6108

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Fires when closing bolt	Concern:1008 Fired on Bolt Closing		
C				

1/8/09 According to note with firearm, it fires sometimes when closing the bolt.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA		6685573	RY	11/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at special price under BLSM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	47.39	1/8/2009				

1/8/09 Could not duplicate concern. Trig assem set screws were altered. Trig assem contaminated with a dried and sticky residue. Replace TPA, check over, clean, under BLSM for \$20 plus shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/5/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		RY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.006
	Notch	Like new; Functioning	STICKY/DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY AND STICKY
	Pull	---Select---	4.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00157944** Serial: 6685573 Model 700 LH Center Fire
 Verify Repair Caliber: 7 MM REM MAG Repairman: Bruce Travis
 Status: ApprovalHold 1/5/2009 8:34:20 AM

Address Information

Customer: Received From Return To: Received From

Name: **CLYDES SPORT SHOP** **CLYDES SPORT SHOP**

Address 1: **2307 HAMMONDS FERRY ROAD** **2307 HAMMONDS FERRY ROAD**

Address 2: **BALTIMORE** PO Box: **BALTIMORE** PO Box

City: **BALTIMORE** State: **MD** Zip Code: **21227** Country: **US**

FFL: **MD** **21227** **US**

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
1/5/2009 5:15:07	New	valentds	Repair Added	
1/5/2009 8:26:40	Expedite	Travisbw	From: Check In	To: Repair Bench
1/5/2009 8:34:20	Estimate	Travisbw	Estimate Update	Status: ApprovalH
1/5/2009 3:31:27	ApprovalH	BatchJob	Quotation Control	
1/5/2009 4:01:26	Comment	oakleyab	Mailed Estimate to Customer	

Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☒ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair ☐

Current Status: ApprovalHold 1/5/2009 8:34:20 AM
 Travisbw
 Repair Bench
 Repair Location: ILEN
 Current Location: ILEN
 Transfer Number:

Repair Search Refresh Close

supryll 1/6/2009 8:52 AM TAPS NUM INS SER

Start Inbo: - Microsoft Outlook PS Hold Guns AS Arms Services Repair Enter New Case Mic 8:52 AM

RECEIVED
JAN 07 2009
 BY:.....

3017

24"
RY 11/74
4.5#
006

PRODUCT 301-1

REPAIR TAG

O F

218589

FIRES sometimes w/ closing Bolt

CLYDE'S SPORT SHOP INC.
2307 Hammonds Ferry Road
BALTIMORE, MARYLAND 21227
Phone (410) 242-6108

35.39
12.
47.39

Serial Number:

6685573

Model: **700**



RE00157944

could not duplicate concern.
Trig. ASSM. Set screws ALTERED.
Trig. ASSM. contaminated w/ a dried
& sticky residue. Replace TPA
check oven, clean under BOLT
LOCK PROGRAMMER \$20.00 + S.H.

Quote