

Remington Arms Co., Inc.
Product Service
Legal Case #:3247

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
162219	2/18/2009	2/19/2009	2/19/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		William	Eckler	HC81 Box 376	Cold Brook	NY	13324		H 315-826-7022

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Rifle fires when Safe is pushed to Fire	Concern:1007 Fired on Safe Release		
C				

Rifle fires when safe is pushed to fire. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	*	A6774008	PV	6/1/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	KEI K MART PLYMOUTH MI	TWO PIECE SCOPE BASE,RINGS,SCOPE	U			

CONCERN:FSR

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
*	/	3006 SPRG				
Concern	Other	Factory	Reload			
0:						

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at a special price under BLSM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$60.38	2/26/2009				

2/26/09: Repair at a special price under BLSM program. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/19/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPR
	Date Code		PV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY
	Pull	---Select---	10+# TRIGGER BINDING
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE,RINGS,SCOPE

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00162219** Serial: A6774008 Model 700 Center Fire Caliber 3006 SPRG Produced 06/14/1975 Repairman: **Bruce Travis**
 Verify Repair: **High Priority** Status: **ApprovalHold 2/19/2009 6:00:01 AM**

Address Information

Customer: **Received From** Return To: **Received From**

Name: **WILLIAM ECKLER** **WILLIAM ECKLER**

Address 1: **HC81 BOX 376** **HC81 BOX 376**

Address 2: **PO Box** **PO Box**

City: **COLDBROOK** **COLDBROOK**

State: **NY** Zip Code: **113324** Country: **US** State: **NY** Zip Code: **113324** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
2/18/2009 9:22:3	New	valentds	Repair Added	
2/18/2009 9:24:3	Update	valentds	Repair information change	
2/18/2009 9:25:2	Expedite	valentds	From: Check In	To:
2/19/2009 5:56:4	Expedite	Travisbw	From: Product Services	To: Repair Ben
2/19/2009 6:00:0	Estimate	Travisbw	Estimate Update	Status: Approv
2/19/2009 8:58:5	Expedite	pencil	From: Repair Bench	To: ApproveRa
2/19/2009 3:38:2	ApprovalHc	BatchJob	Quotation Control	

Shipping Hold ☐ InterFace Hold ☐ Estimate Sent ☒ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair ☐

Current Status

ApprovalHold
 2/19/2009 6:00:01 AM
 Travisbw
 ApproveHack
 Repair Location
 ILN
 Current Location
 ILN
 Transfer Number

Repair Search Refresh Close

suprfl 2/23/2009 4:08 PM CAPS NUM INS SCPL

stan Inbox - Microsoft Out... PS Hold Guns AS Search for a Serial Nu... Arms Services Repair 4:08 PM

RECEIVED
 FEB 24 2009
 BY:

Take to Main Gate at
Remington Arms

Re: Mark Customer Service

800-243-9700
315-895-3606

Discussed problem w/ Mark
on Jan 22, 09 @ 1:30 p.m.

Firearm (model 700)

A6774008 30-06

"Dangerous" Rifle fires
when safe is pushed to
fire. Trigger mechanism
fault

Dr. William Eckler
HC 81 Box 376
Cold Brook, NY 13324

(315) 826-7022

Serial
Number:

A6774008

Model: 700



RE00162219

3247

Form 839-173 1/73
800-243-9700

To be completed by dealer and mounted on Goulds Pump or control box

Declaration of Dependability

GOULDS



WILLIAM ECKLER PHD
HC 81 BOX 376
COLD BROOK NY 13324-9410

pump dealer, who declare that,
"Parts and service will be readily
available to our customers."



Dr. /Mrs. William Eckler
HC 81, Box 376
Cold Brook, NY 13324

ADDRESS

(315) 826-7022

PHONE NUMBER

Will follow down. TRIP. ASSM.
is contaminated with a
partially dried & sticky
lubrication residue causing
parts to stick & work
sluggish. Rep. inc. TPA, check
over & clear w/uden. Bore
low program Rnd 2000

FLORIDA E246-920-38-469-0

Receipt Of Firearm(s) Delivered to the Plant for Repair
Firearm Checked For Live Ammunition ☒

File 004903

Delivery Date 2/17/09

Customer Name (Print) WILLIAM ECKLER

Address HS1, Box 376, Brook, NY State NY Zip 13324

Phone Number (315) 826-7022

Fireman Description Model 700 Cal./Ga. 30.06

Serial Number AG774008

Stock/ Fore-end Condition circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain, Synthetic, Wood)

Comments on Stock/ Fore-end condition _____

Metal Condition circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain Stainless Steel)

Comments on Metal condition _____

Barrel Type (VT. Rib; Plain; Deer; Stainless Steel) Barrel length _____

List additional accessories IE Scope, Sling, Gun case and description;

Bushnell Sportview

Customer request: See ATTACHED

Return Process Return to Clark St. Ent. [] Return via UPS ☒

By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs.

Signature [Signature] Date 2/17/09

person delivering firearm

Signature [Signature] Date 2/17/09

security officer

Signature [Signature] Date 2/18/09

arms service / CSR

Customer Pick Up Verification

I certify, I am the person whom delivered the above described firearm to the Remington Ilion plant for repair and may lawfully possess a firearm in New York State.

Signature _____ Date ____ / ____ / ____

person receiving firearm must be the same who delivered

Signature _____ Date ____ / ____ / ____

security officer or other witness returning the firearm