

Remington Arms Co., Inc.
Product Service
Legal Case #:2175

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
141688	2/22/2008	2/26/2008	2/26/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Robert	Felix Jr.	3080 Felix Dr.	South Park	PA	15129		H 412-655-3417

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired on bolt closing	Concern:1008 Fired on Bolt Closing	Unknown	
C				

3/3/08-correspondence from repair-bolted shell and gun fired before bolt was closed.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA		371427	DR	9/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at discount						
	Repair/Replacement Cost	Repair/Replacement Date				

3/3/08-quote sent to replace TA at discount. Trigger dirty & rusty.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/26/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		DR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTED
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	



Factory Repair Form

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NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: <u>8.5 BARREL 7MM MAG</u> <u>REM MODEL 700 BDL</u>		Serial Number: <u>371427</u>	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: <u>ROBERT E. FELIX JR</u>		Date of Purchase: <u>EARLY 1960 - TO 1970?</u>	
Address (no PO Boxes): <u>3080 FELIX DR</u>			
City: <u>SOUTH PARK</u>		State: <u>PENNA</u>	Zip: <u>15129</u>
Phone (Daytime): <u>412-655-3417</u>		Fax: <u>724 743 7759</u>	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent)			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: <u>FEDERAL ARMS</u> <u>IN CARNEGIE, PENNA</u> <u>AFTER</u> <u>① GUN DID NOT FIRE BOLTED ANOTHER SHELL IN CHAMBER</u> <u>BEFORE I COMPLETELY CLOSED BOLT GUN WENT OFF OR FIRED. WE FIXED</u> <u>THIS HAPPENED NOV 2006 BEFORE BEAR SEASON AND DURING DEER THE GUN</u> <u>SEASON I HEARD THAT REMINGTON HAD A PROBLEM AND RECALLED SOME</u> <u>② I WOULD LIKE TO SEE IF YOU CAN REBLUE GUN IT HAS A SS BARREL</u> <u>③ REBAR IF YOU COULD REBAR STOCK</u> <u>REFINISH AND COST</u> <u>HUNTING</u> <u>IN NOV 2007</u> <u>STILL HAS</u> <u>A PROBLEM</u>			
500 characters left			
Ammunition Information:			
Manufacturer: <u>REMINGTON</u>		Type: <u>EXPRESS CORE-LOKT</u>	
Other (i.e. bullet weight/type, shot size, powder): <u>150 GR 7MM REM MAGNUM PSP</u>			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
BY: <u>[Signature]</u>			
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: <u>REMINGTON CLEANING</u> <u>REM OIL</u> <u>HOT</u> <u>OIL</u>			
How often do you clean the bore? (Months or Number of rounds) <u>BEFORE DURING - AFTER DEER - BEAR</u> <u>SEASON</u>			

OVER ↓

ONLY USE GUN DURING DEER SEASON BEAR SEASON
DURING HUNTING

How often do you clean the action? (Months or Number of rounds) *BEFORE HUNTING AFTER HUNTING*

How often do you clean the trigger assembly? (Months or Number of rounds) *SAME*

Brand of lubricant used: *REMINGTON BORE CLEANER RED OIL HO*

How often do you lubricate the bore? (Months or Number of rounds) *SAME*

How often do you lubricate the action? (Months or Number of rounds) *SAME*

How often do you lubricate the trigger assembly? (Months or Number of rounds) *SAME*

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☒ YES ☐ NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? *1960's*
~~REPAIRMAN~~ *WHEN I FIRST BOUGHT IT STOCK HAD A CRACK IN*

What were the services performed? ~~REPAIR~~ *REMILLION NY REPLACE STOCK*

NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

315 895 3200
1-800-
1-315 895-3200 *243 9700*

⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably,

- ed.)
- image.
- x. Shipments without a proper

ington is not responsible for
insurance from your carrier.

ou C.O.D. (To avoid C.O.D. Charges, please include your

etailing the nature of the repair, applicable taxes and
Repairs can be paid by check, money order, or credit card
you can expedite repairs over \$75.00 by setting a pre-

Serial Number:

371427

Model: **700**



RE00141688

*could not duplicate concern
TR by. Assm. Discty + Rusty, replace
TPA, check over, clean at 1/2
Normal cost, Quote*

I CALLED REMINGTON THIS STARTED

NOV-2006 THEY SAID I COULD SEND THE

GUN BACK TO REMINGTON IN LLION NY OR TAKE IT TO AUTHORIZED REPAIR SHOP
(REMINGTON RECALL TO FIX I WOULD HAVE TO PAY \$2000 OR SO.)
THEY SAID FEDERAL ARMS WAS ONE OF THOSE SHOPS IN CARNEGIE, PENNA

I TOOK THE GUN THERE IN 2007 HE HAD THE GUN FOR 2 MONTHS SAID HE FIXED I PAID HIM IT SO THE BOLT WOULD OPEN AND CLOSE WITH THE SAFE ON TOOK GUN HUNTING IN NOV 2007 GUN WENT OFF AGAIN.

I CALLED REMINGTON AGAIN FEB - 7, 2008 TOLD THEM I DON'T THINK HE FIXED MY GUN THE PROBLEM IS STILL THERE THEY SAID TO SEND IT BACK TO REMINGTON AT LLION NEW YORK FOR THEM TO LOOK AT AND FIX.

- ① PROBLEM GUN WOULD NOT GO OFF WHEN I PULLED THE TRIGGER WHEN I BOLTED ANOTHER SHELL IN THE GUN WOULD GO OFF AS SOON AS THE BOLD WAS CLOSED DID NOT HAVE FINGER ON TRIGGER
- ② WOULD ALSO LIKE YOU TO REBLUE GUN IF POSSIBLE AND HOW MUCH IT WOULD COST ME THE BARREL IS S.S.
- ③ COULD YOU REOO STOCK? HOW MUCH WOULD IT COST TO DO.

ROBERT E FELIX JR
3080 FELIX DR
SOUTH, PARK PENNA 15129
PHONE 412-655-3417