

Remington Arms Co., Inc.  
Product Service  
Legal Case #:3124

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
159564	1/22/2009	1/23/2009	1/23/2009				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Frank	Gagliano	229 North Drive	Lakewood	NJ	08701		H 732-367-3515 W 609-584-4386 C 732-278-2586 E nortonbyk@optonline.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause: <i>Could Not Duplicate</i>			
S	Gun fires when moved from Safe to Fire	Concern:1007	Fired on Safe Release	Unknown
C				

Rifle has a recurring problem of firing when safety is moved to Fire position. dmf

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	20000	A6523280	RO	11/17/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAMMES GUN BELEFONTAINE OH	SCOPE BASE, FRT HALF OF RING	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price under BLSM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$62.38	1/27/2009				

1/27/09: Customer was mailed estimate for \$21.20. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/23/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 243 WIN HB
	Date Code		RO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	TRIGGER SLUGGISH
	Pull	---Select---	4.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,BOTTOM HALF OF FRONT RING

Repair Inquiry

Repair Number: RE00159564

Verify Repair

Serial: A6523290 Model: 700 Center Fire Caliber: 243 WIN Produced: 11/17/1977

Repairman: Bruce Travis

Status: PartsHold: 1/23/2009 7:02:47 AM

Address Information

Customer: FRANK GAGLIANO

Received From: FRANK GAGLIANO

Return To: FRANK GAGLIANO

Received From:

Address 1: 229 NORTH DRIVE

Address 2:

PO Box:

City: LAKEWOOD

State: NJ

Zip Code: 08701

Country: US

City: LAKEWOOD

State: NJ

Zip Code: 08701

Country: US

FFL:

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Date	Code	User ID	Desc1	Desc2		Current Status
1/22/2009 7:11:00 AM	New	sanguine	Repair Added		<input type="checkbox"/> Shipping Hold	PartsHold
1/22/2009 7:21:46 AM	Expedite	sanguine	From: Check In	To:	<input type="checkbox"/> InterFace Hold	1/23/2009 7:02:47 AM
1/22/2009 12:05:03 P	EmailSent	ArmEmail	Repair Received	NORTONBYK@OF	<input type="checkbox"/> Estimate Sent	travisbw
1/22/2009 12:05:03 P	EmailVerif	ArmEmail	Receipt	NORTONBYK@OF	<input type="checkbox"/> Parts Received	PartsRack
1/23/2009 6:52:09 AM	Expedite	travisbw	From: Product Services	To: Repair Bench	<input type="checkbox"/> Passed Inspection	Repair Location
1/23/2009 7:02:47 AM	Estimate	travisbw	Estimate Update	Status: PartsHold	<input type="checkbox"/> Return As Received	ILN
1/23/2009 7:16:34 AM	Expedite	travisbw	From: Repair Bench	To: PartsRack	<input type="checkbox"/> Has been Approved	Current Location
1/23/2009 9:58:39 AM	Expedite	pencarl	From: PartsRack	To: PartsRack	<input type="checkbox"/> Internal Repair	ILN
						Transfer Number

Repair Search

Refresh

Close

Frank Gagliano  
229 North Drive  
Lakewood, New Jersey 08701

December 29, 2008

Remington Arms Company, Inc.  
14 Hoefler Avenue  
Ilion, New York 13357

Re: Model 700 BDL; SN A6523280; Safety Modification Program

Gentlemen:

This rifle has had a recurring problem of firing when the safety was placed in the "fire" position. I called the Remington Help Center and was advised that there was a recall notice by Remington for this "pre-1982" model for issues with the trigger/safety. I was instructed to return the gun to Remington for modification under the "Safety Modification Program". Enclosed, please find my personal check for shipping and handling.

I can be contacted by:

Home Phone 732-367-3515

Work desk 609-584-4386

Cell Phone 732-278-2586

e-mail [nortonbyk@optonline.net](mailto:nortonbyk@optonline.net)

Thank you.

Very truly yours,

*Frank Gagliano*  
Frank Gagliano

p.s. This rifle is incredibly accurate on ground hogs out to 300+ yards.

3124

RO 11/77  
24"  
4.5"  
1008

Serial  
Number:

A6523280

Model: 700



RE00159564

could not duplicate concern.  
replace TPA, check over, clean  
under BOLT LOCK Program  
Rep \$ 20.00 + S+H  
Quote