Remington Arms Co., Inc. **Product Service** Legal Case #:2926

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 155746 12/1/2008 12/2/2008 12/2/2008

Customer Information

Type **Business** First Name Last Name Street City State Zip Age Contact Gander Mountain 19890 SW Freeway TX 77479 W 281-239-6720 Reporter Gander Mountain Sugar Land

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Cause: 4038 Could Not Duplicate Concern Unknown S fired after releasing safety

Concern: 1007 Fired on Safe Release

12/8/08 letter with firearm states customer states that 4 times in the last 15 yrs the gun fired when it was taken off of safety.cm

Firearm Information

Mfg. Type Model/Ga. SKU Serial Bbl. DOM Remington CF/BA 700/270 WIN 20000 6864247 KZ 5/1/1975

Date Purchased Where Purchased Accessories **Original Owner**

WILLIAMS GUNSIGHT DAVISON MI SCOPE BASE U

CONCERN: FSR

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Reim. Date Cash Date Cash Release of Claims Release Date Settlement Reimbursement Settlement APV APV

repair at special price under BLSM program

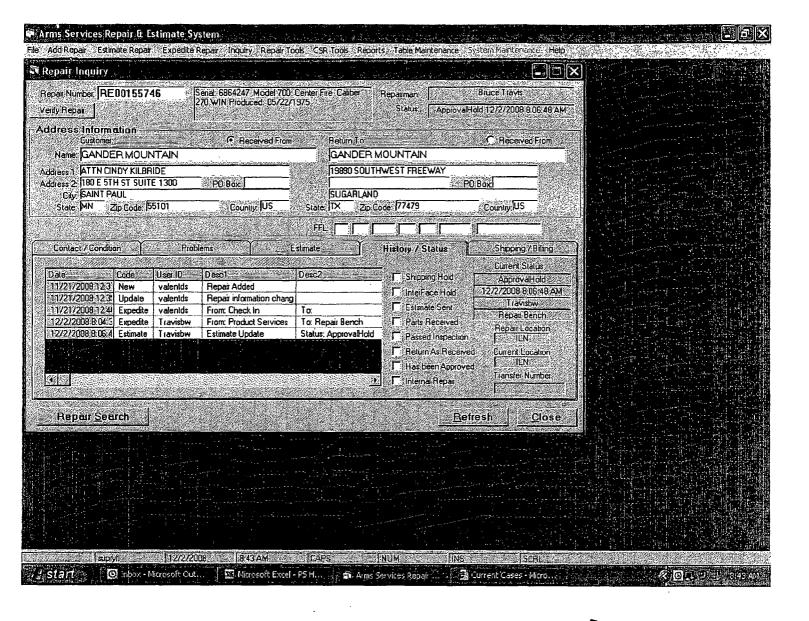
Repair/Replacement Repair/Replacement Cost Date

45.00 12/8/2008

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/2/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		KZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	

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Bolt	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	· .
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Worn; Functioning	SCRATCHES/MARS
	Fore End Condition	Select	
	Condition	Slightly Worn; Functioning	
Safety Sear	Bulged	False	
	Description] .	STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Lift	Select	.012
	Notch	Like new; Functioning	
	T	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	Select	4#
	Altered	True	SET SCREWS ALTERED AND STAKED
	Sub-Assembly	M/700 Bolt Lock	







Service Request / Service Order # 2483

SHIPPED TO VENDOR/STORE:

Remington Arms Company Inc. 14 Hoefler Avenue

Ilión, NY 13357

Attn:

Model:

Date Shipped: 11/13/2008

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 5-76-157-00-00-01222

Attn: Gun Parts Dept.

19890 Southwest Freeway

Sugar Land, TX 77479

FIREARM INFORMATION:

700

Manufacturer: Remington Arms Co Inc.

Type:

Rifle

Serial Number: 6864247 Cased[®]: □

Cal/Ga.: .270 Wcf

DESCRIPTION OF ITEM RETURNED:

remington 700 gun with bolt and leupold base

REASON FOR RETURN:

custmoer states that 4 times in the last 15yrs gun fired when it was taken off of saftey, please check over thanks johnathen

ATTENTION VENDOR

Please contact me with any questions or concerns.

Johnathen Barnes (281) 239-6720

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to:

Gander Mountain

Attn: Cindy Kilbride

PO Box 1224

Minneapolis, MN 55440

set screws ALTERED ON TRIP ASM could not duplicate concern Replace TRA, check over clean UNDERBOLT LOCK program Ron \$ 20,00 + 64H

Quote

6864247

