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			0	Arms Co., Inc. et Service						
Constanting			Legal Ci	ase #:3041						
Case Information RE# Da	- O1		(DC) D	ate Closed	Incider	t Data	п	re Lit	Lit	Obsolete
	te Opened /7/2009	Date Opened(1/8/2009	(rs) D	1/8/2009	Incluci	n Date	ſ	re Lit	Lu	Obsolete
Customer Informati	on									
Type Busines		Last Name	Street		City	State	Zip	Age	С	ontact
Incident	Nicholas	Ison	1552 Parknoll	Ln Port V	Washington	WI	53074			-268-6889 on@cs.com
Incident Information	n									
Cla	nims		Codes		Repair Es	t. Me	dical T	reatment	Me	dical Status
PI										
PD		Cause:401	5 Improper N	Aaintenance			1 Inkn	011/7		
S has fired on b	olt closing in past	Concern:1	008 Fired on B	olt Closing	Unknown					
С										
1/12/09 per letter w down.cm	ith rifle, owner wo	uld like to partic	ipate in SMP pr	ogram. He has	had an incid	ent whe	re it fire	ed when t	he bolt	was put
		uld like to partic	ipate in SMP pr	ogram. He has	had an incid	ent whe	re it fire	ed when t	he bolt	was put
down.cm		uld like to partici	ipate in SMP pr	ogram. He has Model/Ga		ent whe	re it fire	ed when t	he bolt Bbl.	was put
down.cm Firearm Information			ipate in SMP pr		•					
down.cm Firearm Information Mfg.	1 V	Type CF/BA /here Purchased	1	Model/Ga	VR 2	SKU 20000 nal Owi		Serial	Bbi.	DOM
down.cm Firearm Information Mfg. Remington Date Purchased	1 V	Туре CF/BA	1	Model/Ga 700/3006 SP	VR 2	SKU 20000		Serial	Bbi.	DOM
down.cm Firearm Information Mfg. Remington Date Purchased	1 V	Type CF/BA /here Purchased	1	Model/Ga 700/3006 SP	VR 2	SKU 20000 nal Owi		Serial	Bbi.	DOM
down.cm Firearm Information Mfg. Remington Date Purchased) J C PENNI	Type CF/BA /here Purchased EY MILWAUKE	1	Model/Ga 700/3006 SP	VR 2	SKU 20000 nal Owi		Serial	Bbi.	DOM
down.cm Firearm Information Mfg. Remington Date Purchased CONCERN:FBC	n J C PENN nation - None Defi	Type CF/BA /here Purchased EY MILWAUKE	1	Model/Ga 700/3006 SP	VR 2	SKU 20000 nal Owi		Serial	Bbi.	DOM
down.cm Firearm Information Mfg. Remington Date Purchased CONCERN:FBC	n J C PENN nation - None Defi	Type CF/BA /here Purchased EY MILWAUKE	1	Model/Ga 700/3006 SP	VR 2	SKU 20000 nal Owi		Serial	Bbi.	DOM
down.cm Firearm Information Mfg. Remington Date Purchased CONCERN:FBC Ammunition Inform Other Products Info	n J C PENN nation - None Defi	Type CF/BA /here Purchased EY MILWAUKE	1 EE, WISC	Model/Ga 700/3006 SP	VR 2	SKU 20000 nal Owi		Serial	Bbi.	DOM
down.cm Firearm Information Mfg. Remington Date Purchased CONCERN:FBC Ammunition Inform Other Products Info	n J C PENN nation - None Defi rmation - None De	Type CF/BA /here Purchased EY MILWAUKE	1 EE, WISC	Model/Ga. 700/3006 SP Accessorie: 5/700/CF/BA	VR 2	SKU 20000 nai Own U		Serial 6487896	Bbi. EU	DOM 10/1/1971
down.cm Firearm Information Mfg. Remington Date Purchased CONCERN:FBC Ammunition Inform Other Products Info Settlement	The section of the se	Type CF/BA /here Purchased EY MILWAUKE ned	I EE, WISC Remingtor	Model/Ga. 700/3006 SP Accessorie: 5/700/CF/BA	, PR 2 s Origi	SKU 20000 nai Own U	ner	Serial 6487896	Bbi. EU n. Dat	DOM 10/1/1971 e Cash Dat
down.cm Firearm Information Mfg. Remington Date Purchased CONCERN:FBC Ammunition Inform Other Products Info Settlement Settlement repair at special pri	N J C PENNI nation - None Defi rmation - None Defi t Rele ce under am	Type CF/BA /here Purchased EY MILWAUKE ned	I EE, WISC Remingtor	Model/Ga. 700/3006 SP Accessorie /700/CF/BA Date F	, PR 2 s Origi	SKU 20000 nai Own U	ner	Serial 6487896	Bbi. EU n. Dat	DOM 10/1/1971 e Cash Data

1/13/09 Trig assembly contaminated with a dried and sticky lubrication residue causing trig to bind. Safety does not work. Replace TPA, check over, clean under BLSM program for 20 + s.cm

Examination[Remington/CF/BA]

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Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		1/8/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPR
	Date Code		EU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

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PrintDisplay

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	Munale/Crown Condition	Stightly Worn, Functioning	1
		Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning]
	Ext/Eject Test	False]
	Block Condition	Select]
Locking	Lug Condition	Slightly Worn; Functioning]
	Notch Condition	Select]
	Exterior Condition	Slightly Worn; Not Functioning]
Overall	Stock Condition	Slightly Worn; Functioning]
	Fore End Condition	Select]
	Condition	Slightly Worn; Functioning]
Receiver	Bulged	False]
Safety	Description] ·	STANDARD M/700 BOLT LOCK SAFETY
Salety	Function	Slightly Worn; Not Functioning]
	Lift	Select	.010
Sear	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Not Functioning	SAFETY WON'T WORK-LOOSE TRIGGER BINDING
Triccor	Pull	Select	10+#
Trigger	Altered	False	
	Sub-Assembly	M/700 Bolt Lock]

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 Arms Services Repair & Estimate System Filder Add Repair - Estimate Repair - Expedite Repair - Inquiry - Repair Tools - CSR-Tools - Reports - Table Maintenance - system Maintenance - Helpon Repair Inquiry 	3
Repair Number RED0158191 Senal: 6487896 Model 700. Center Fire: Caliber: 30:05 SPRG. Produced: 10/29/1971 Repairment. Bruce Travis Venily Repair 30:05 SPRG. Produced: 10/29/1971 Status: ApprovalHold 1/8/2009 7:14:00 AM	
Address Information Customer: Preceived From Return To Received From Name: NICHOLAS ISON NICHOLAS ISON NICHOLAS ISON Address 1 1552 PARKNOLL LANE 1552 PARKNOLL LANE Address 2: PO Box: PO Box City: PORT WASHINGTON PORT WASHINGTON State: MI Zip Code: [State: MI Zip Code: [State: Problems Estimate History / Status Shipping / Billing	
Date Code User ID Desc1 Desc2 Shipping Hold ApprovalHold 17/7/2009 8/38.32 New sanguint Repair Added IntelFace Hold 1/0/2009 7/14:00:AM 17/7/2009 8/38.32 New sanguint From: Check In To: IntelFace Hold 1/0/2009 7/14:00:AM 17/7/2009 8/38.32 New sanguint From: Check In To: IntelFace Hold 1/0/2009 7/14:00:AM 17/8/2009 7/14:01 Estimate Travisby From: Product Services To: Repair Bench Estimate Servic Approvellack 17/8/2009 8/21:57 Expedite pencerl From: Repair Bench To: ApproveRack If Pasts Received Repair Location 1/8/2009 8/21:57 Expedite pencerl From: Repair Bench To: ApproveRack If Return As Received Current Location Item Item Item Approved Item Item Item 4 Item Item Item Item Item Item	
SCRU SCRU Start Mars Services (17972005) (11:00 AM) (CAPS) (NUM) Start Mars Services (17972005) (SCRU Start Marson (Scrutzer) (Scrutzer) (Scrutzer) (Scrutzer) (Scrutzer) (Scrutzer) (Scrutzer) (Scrutzer) (Scrutzer)	a Part Search by 🧳 🖾 🔘 🗐). 1

Bolt lock Modification Program

3041

EU 10/71 22" 10t , *o l*o

I want to participate in your Safety Modification Program. I have a Model 700 3007 that has fired when the bold was put down. This has happened after one round was fired, the gun went off as the bold was put down on the second round. I was told of the safety program from the gunsmith I tool the gun to because of it going off when the bold was put down. I then called Remington and was told to send it in for the safety program modification.

Thank you,

Hi

Nicholas Ison 1552 Parknoll Lane Port Washington, WI 53074

Billion Content of the second second

TRIG. ASSM. CONTAMINATED WITH A DRIED + STICILY lubrication residue cousing Trig. to bird. Salety Does Not work, Replace +PA, check owen, clean under Bolthock program Con \$ 20.00 + 54 H.

\$3539

15.

47.39

Quelo



Thank you for your participation in the Safety Modification Program. We sincerely appreciate your continued support of Remington products, as well as your continuing participation in the hunting and shooting sports.

Insuring that our customers are familiar with proper firearms care and maintenance, along with safe gun handling practices remains a continual focus point at Remington. Visit www.remington.com where you will find firearms care and safety tips including our interactive guides to shooting and hunting safety, centerfire rifle basics and shotgun basics.

As a result of your participation in the Safety Modification Program you are eligible to receive a Remington blaze orange hat. In order to receive your hat, please complete this for and enclose a copy of your repair order or invoice.

Send My Hat To:

ichdas First Name Street 1552 Parknoll City/ort Washingtorphiate Parknol P.O. Box u Zip Phone (262) 268 -6889 Email Aci Son @ S. COM Warranty Center Name. Warranty Center Number Model Number 700 Serial Number 6 К

Mail To:

Remington Safety Center P.O. Box 700 Madison, NC 27025

Requests must be received by January 31, 2009. Allow 8 weeks for delivery. Offer good only in the USA. Call 1-800-243-9700 for inquiries regarding the status of your hat.