

Remington Arms Co., Inc.
Product Service
Legal Case #:2235

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
142507	3/12/2008	3/13/2008	3/13/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Jack Smith Gun Sales	Jack Smith	gun	2828 Hubbell Ave	Des Moines	IA	50317		H 515-262-7180

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Concern:1007	Fired on Safe Release		Unknown
C	discharges on safe release			

3/14/08-correspondence from repair-rifle will discharge when safety is pushed to off position.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	27478	F6243061	RW	5/28/2003
Date Purchased	Where Purchased	Accessories	Original Owner			
	JEFF PUGH	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair as needed at special price						
	Repair/Replacement Cost	Repair/Replacement Date				
		3/13/2008				

3/13/2008 Trigger assembly sticky causing parts to bind, trigger not properly returning under sear. Install new TA, clean action, and check over completely at 1/2 normal charges as gesture of good will fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/13/2008
	Product Type		RF

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=2235&Type=Case>

3/17/2008

	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPR
	Date Code		RW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	BRASS WASH
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Not Functioning	TRIGGER NOT RETURNING FAST ENOUGH. WILL FSR

Trigger	Pull	---Select---	8#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSP Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00142507** Serial: F6243061 Model 700 Center Fire Caliber 3006 SPRG Produced: 05/28/2003 Repairman: **Chuck Dekanek**
 Verify Repair Status: **ApprovalHold 3/13/2008 10:08:35 AM**

Address Information

Customer: ☒ Received From Return To: ☒ Received From

Name: **JACK SMITH GUN SALES** **JACK SMITH GUN SALES**
 Address 1: **2828 HUBBELL AVENUE** **2828 HUBBELL AVENUE**
 Address 2: **PO Box:** **PO Box**
 City: **DES MOINES** **DES MOINES**
 State: **IA** Zip Code: **50317** Country: **US** State: **IA** Zip Code: **50317** Country: **US**

FEL: **5 42 153 01 9C 16433 032009**

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
3/12/2008 1:11:4	Update	valentds	Repair information change	
3/13/2008 8:01:0	Expedite	travisbw	From: Check In	To: Repair Bench
3/13/2008 10:02	Estimate	dekanekcg	Estimate Update	Status: PartsHold
3/13/2008 10:05	Repairing	System	Immediate SAP Allocation	
3/13/2008 10:07	Estimate	dekanekcg	Estimate Update	Status: Repairing
3/13/2008 10:08	Estimate	dekanekcg	Estimate Update	Status: ApprovalH
3/13/2008 11:24	Expedite	travisbw	From: Repair Bench	To: ApproveRack

☐ Shipping Hold ☐ InterFace Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair

Current Status
 ApprovalHold: **3/13/2008 10:08:35 AM**
 dekanekcg
 ApproveRack
 Repair Location: **ILN**
 Current Location: **ILN**
 Transfer Number

Repair Search **Refresh** **Close**

supryfl 3/13/2008 11:51 AM CAPS NUM INS SCB

start Inbox - Microsoft Outl... Arms Services Repa Microsoft Excel - PS Delv To Do List - Mic... Current Cases - Mic... 11:51 AM

2235

JACK SMITH GUN SALES
2828 HUBBELL AVENUE
DES MOINES IOWA 50317

To: Remington Arms

Serial Number: **F6243061**

Model: **700**



RE00142507

from J.S.G.S.

Re: Rem 700 # F6243061

Rw 11/02
8#
22"
012

(A) Rifle will discharge
when Safety is pushed to
Off: poss.

(B) Send Advice if not
A warranty Repair.

Trig. Assm. very sticky causing
parts to work sluggish.
Trig. will not return properly.
Replace TPA, check over, clean
at 1/2 normal charges

Quote

Thank You

Phone 515 262-7180