

Remington Arms Co., Inc.
Product Service
Legal Case #:2721

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
151803	9/24/2008	9/25/2008	9/25/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Ronnie	Kelley	11033 Hwy 271 N	Tyler	TX	75708		H 903-360-1965 E fight_the_wake@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1020	Fired on Bolt Opening	Unknown	
C	fires when unloading			

10/1/08-correspondence from repair-gun fires when unloading, was sent for repair in 1994 but did not fix.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	20000	A6625949	PO	6/1/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	SW MAURICE SPTG ARLINGTON TX	TWO PIECE SCOPE BASE,SOFT CASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
BLM Program						
	Repair/Replacement Cost	Repair/Replacement Date				

9/29/2008 customer has approved the repair fis.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/25/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		PO
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.017
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	6.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE,SOFT CASE

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00151803** Serial: A8626949 Model: 700 Center Fire Caliber: 30-06 SPRG Produced: 06/30/1978 Repairman: Bruce Travis
 Verify Repair Status: PartsHold: 9/25/2008 9:59:14 AM

Address Information

Customer: ☒ Received From Return To: ☐ Received From

Name: **RONNIE KELLEY** **RONNIE KELLEY**

Address 1: **11033 HWY 271 NORTH** **11033 HWY 271 NORTH**

Address 2: **PO Box** **PO Box**

City: **TYLER** **TYLER**

State: **TX** Zip Code: **75708** Country: **US** State: **TX** Zip Code: **75708** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition **Problems** **Estimate** **History / Status** **Shipping / Billing**

Date	User ID	Desc1	Desc2
9/25/2008 6:06:3	Travisbw	From: Product Services	To: Repair Bench
9/25/2008 7:17:5	Travisbw	Estimate Update	Status: PartsHold
9/25/2008 7:18:1	Travisbw	Repair Maintenance	Status: ApprovalHold
9/25/2008 9:59:1	howertoncs	Phone call	
9/25/2008 9:59:1	howertoncs	Address, Billing, or Ship Me	from Approval Screen
9/25/2008 1:48:2	penceril	From: Repair Bench	To: ApproveRack
9/25/2008 5:49:2	penceril	From: ApproveRack	To: PartsRack

☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☒ Has been Approved ☐ Internal Repair

Current Status

PartsHold: 9/25/2008 9:59:14 AM

Travisbw

PartsRack

Repair Location: **ICN**

Current Location: **ICN**

Transfer Number:

Repair Search **Refresh** **Close**

supvrl 9/29/2008 7:16 AM ICAPS NUM HNS SCRL

start Inbox - Microsoft Out... Arms Services Repair Current Cases - Micro... Microsoft Excel - PS H... 7:16 AM

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: 700		Serial Number: a6625949	
Name: ronnie kelley		Date of Purchase: 1979	
Address (no PO Boxes): 11033 hwy 271 n.			
City: tyler	State: tx	Zip: 75708	
Phone (Daytime): 9033601965		Fax: 9038770458	
E-mail Address: fight_the_wake@yahoo.com			
<p>Please describe your problem:</p> <p>gun fires when unloading, was sent for repair in 1994 but did not fix.</p> <p>430 characters left</p>			
<p>NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.</p>			
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Ship your ENSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p>			

Serial Number:

A6625949

Model 700



RE00151803

could not duplicate concern.
 TRQ-ASSM dirty & heavy TRQ.
 pull. replace TPA, check over,
 clean under bolt cock
 program on for \$20.00.
 Quote