

Remington Arms Co., Inc.
Product Service
Legal Case #:2306

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
144037	4/4/2008	4/7/2008	4/7/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Alan	Kowal	311 Indian Rd	Wayne	NJ	07470		H 201-794-9588 E alan8n@optonline.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S fired on safe release	Concern:1007 Fired on Safe Release		Unknown	
C				

4/8/08-correspondence from repair-rifle fired when safety released.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WM	27508	S6414814	WV	8/9/2001 2:27:15 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
8/18/2002	ACUSPORT (OH) CORPORATION		Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	35	4/8/2008				

4/8/08-replace TA at n/c .lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/7/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 300 WM SS FLUTED
	Date Code		WV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		CROSS BOLT SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	TRIGGER BENT
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Trigger Bent
Replace TA n/c - charge 230145
FLS

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 SENDERO	Serial Number: S6414814
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Name: ALAN KOWAL	Date of Purchase: 3/18/02
Address (no PO Boxes): 311 INDIAN RD	
City: WAYNE	State: MI Zip: 48090
Phone (Daytime): 201-794-9588	Fax: 201-791-0393
E-mail Address: ALAN@N@OPTONLINE.NET <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.	
Please describe your problem: COMPLETELY CLEANED RIFLE ON SATURDAY - BARREL, CHAMBER, BOLT ETC NOT TRIGGER ASSY - TOOK RIFLE TO RANGE ON SUNDAY - SAFETY WAS ON, CHAMBERED A ROUND AND SETTLED AND ALIGNED RIFLE, PULLED TRIGGER AND RIFLE DID NOT FIRE. LOOKED UP, SAT UP, HAND OFF TRIGGER AND POSITED SAFETY TO FIRE, RIFLE FIRED IMMEDIATELY	
Ammunition Information:	
Manufacturer:	Type:
Other (i.e. bullet weight/type, shot size, powder):	
Handload Information:	
Powder Used: IMR 4350	Powder Weight:
Case/Hull Used: REM	Primer Used: CCI
Bullet Type/Shot Size: 150 GR NOSLER BT	Reloader Used: RCBS
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: REM BORE BRITE	
How often do you clean the bore? (Months or Number of rounds) AFTER EVERY SESSION - 30 ROUNDS	
How often do you clean the action? (Months or Number of rounds) 11 11 11 11	
How often do you clean the trigger assembly? (Months or Number of rounds) NEVER -	
Brand of lubricant used: REM OIL	

could not duplicate concern.
Trig. is bent. replace Trig.
Assy. check over, clean AT
H/C #23045

SH
WV 8/01
2611
013

How often do you lubricate the bore? (Months or Number of rounds)	AFTER EVERY CLEANING
How often do you lubricate the action? (Months or Number of rounds)	" " "
How often do you lubricate the trigger assembly? (Months or Number of rounds)	NEVER
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
NEVER	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.</p> <p>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> <p>Charge repairs will be processed using the following guidelines:</p> <p>:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)</p> <p>imate detailing the nature of the repair, applicable taxes or estimate. Repairs can be paid by check, money order, or VISA). If you wish, you can expedite repairs over billed to your credit card.</p>	

Serial Number:

S6414814

Model: **700**



RE00144037

56414814



Ramsey Outdoor Store
835 Route 17 South
Ramsey, NJ 07446
(201) 327-8141
Fax: (201) 327-6564

Layaway

8/16/02 1:14:18 PM
Receipt 40341 Store 2
Register 202 Clerk Mary G

ALAN KOWAL
311 INDIAN RD.
WAYNE, NJ 07470

Item	Price	Qty	Total
AL48 12/26	1099.99	1	1099.99
FRANCHI 40225			
16020106			
MISC. HUNTING	799.99	1	799.99
ZDUMMY VENDOR 499			
16000779			
SHOOTERS HI-TEC	4.99	1	4.99
VENCO 610CC			
027784007001			
MISC. FISHING	1.49	1	1.49
ZDUMMY VENDOR 399			
16000778			
FLUKE RIG	1.49	1	1.49
JEROS TACKLE 60FGW			
012195300001			
FLUKE RIG	1.29	1	1.29
JEROS TACKLE 40FBS			
012195200004			
DIG GAME 1/4 LB	9.99	1	9.99
PURE FISHING BGO-22-50LB 30			
020532020304			

Total Units 7
Subtotal 1919.23
Tax 115.16
Total 2034.39
Applied Gift Cert Num: 102161 1500.00
Previous Payments 234.39
A/DP/DP 7-43:35 PM Mastercard 300.00
Credit card # redacted
Balance Due 0.00

CUSTOMER COPY

RAMSEY OUTDOOR STORES, INC.

OFFICE & WAREHOUSE

226 Route 17N
Paramus, NJ 07652 (Northside)
(201) 261-5000
FAX: (201) 261-2742

ALSO

1039 Rt. 46
Ledgewood, NJ 07852
(973) 584-7799
FAX: (973) 584-0762

ALSO

835 Route 17S
Ramsey, NJ 07446 (Southside)
(201) 327-8141
FAX: (201) 327-6564

TEL # 973-839-6387 DATE 8/18 YEAR 02

M ALAN KOWAL

ADDRESS 311 INDIAN RD
WAYNE NJ

QUANTITY	DESCRIPTION	PRICE	AMOUNT
1	Remington	799.99	799.99
	SENDERO		47.99
	300 WIN MAG		
UPC	047700		
	SPECIAL ORDER		
	pd by MC 8/18/02		
	on Layaway - Mg		
	TOTAL		

LAY-A-WAY MERCHANDISE WILL BE RETURNED TO STOCK IF NOT PICKED UP WITHIN 60 DAYS
MUST HAVE A STORE RECEIPT TO PICK UP MERCHANDISE
ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS BILL

DA

21010

Rec'd By

PS 09795