

Remington Arms Co., Inc.
Product Service
Legal Case #:3092

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
158892	1/17/2009	1/19/2009	1/19/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Danny	Litchfield	206 Travis Drive	New Haven	WV	25265		H 304-882-2774

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4038	Could Not Duplicate Concern	Unknown	
C	Concern:1007	Fired on Safe Release		

On 3 different occasions - flipped the safety off to unload the gun and it fired. It's been sitting in the gun cabinet for about 5 yrs. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	20000	A6362283	EI	10/4/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	J C PENNY STATESVILLE NC		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price under BLSM program						

Repair/Replacement Cost	Repair/Replacement Date
\$44.50	1/21/2009

1/21/09: Estimate sent to customer for \$37.10. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		1/19/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		22" 270 WIN

Barrel	Date Code		EI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		STANDARD M/700 BOLT LOCK SAFETY
Sear	Function	Like new; Functioning	
	Lift	---Select---	.008
Feeding Test	Notch	Like new; Functioning	
	Tests	Test Fired	False
Trigger	False		
	Condition	Slightly Worn; Functioning	
	Pull	---Select---	7#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

3092

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 ADL		Serial Number: A6362283	
Are you the original owner? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		THE GUN WAS MY DADS. HE PASSED AWAY AND I GOT THE GUN SO I DON'T KNOW PURCHASE DATE.	
Name: DANNY L LITCHFIELD		Date of Purchase: UNKNOWN	
Address (no PO Boxes): 206 TRAVIS DRIVE			
City: NEW HAVEN		State: W.V.	Zip: 25265
Phone (Daytime): (304) 882-2774		Fax:	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
ON THREE DIFFERENT OCCASIONS AT THE END OF HUNTING I FLIPPED THE SAFETY OFF TO UNLOAD THE GUN AND IT FIRED. AFTER IT DID IT THE THIRD TIME I QUIT USING THE GUN. IT'S BEEN SITTING IN THE GUN CABINET FOR ABOUT 5 YEARS.			
I WOULD LIKE TO PARTICIPATE IN SAFETY EXCHANGE PROGRAM.			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used:			
How often do you clean the bore? (Months or Number of rounds) AFTER EACH HUNTING SEASON			
How often do you clean the action? (Months or Number of rounds) ONCE A YEAR			
How often do you clean the trigger assembly? (Months or Number of rounds) ONCE A YEAR			
Brand of lubricant used: WD 40 AND REM OIL			

EI 10/71
22"
7A
008

10/96

How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
Comments:
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? <i>NEVER</i>
What were the services performed? <i>NONE</i>
Ship your INSURED firearm by either UPS or Parcel Post to: <p style="text-align: center;">REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357</p>
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, not be returned.) at loss or damage. inside the box. Shipments without a proper Post, Remington is not responsible for to purchase insurance from your carrier.</p> <p>guidelines: turned to you C.O.D. (To avoid C.O.D. Charges, please with your gun) estimate detailing the nature of the repair, applicable taxes repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.</p>

Serial
Number:

A6362283

Model: **700**



RE00158892

*could not duplicate concern.
replace TPA, check over, clean.
under Bolt Lock Program
for \$20.00 + S&H.*

Quote