

Remington Arms Co., Inc.
Product Service
Legal Case #:3118

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
162530	2/23/2009	1/22/2009	3/13/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Morris	McKee	1130 County Rd 605 PO Box 157	Rogersville	AL	35652		H 256-247-0853

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI thumb				
PD	Cause:4079 Other - Unexamined <i>Could Not Duplicate</i>			U
S fired after releasing safety	Concern:1007 Fired on Safe Release			
C				

1/22/09 He took the safety off and it fired. He says it put a hole in his thumb. His son has his other rifle and the same happened with it. See case 3119.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	29692	S6240512	WN	8/25/1993
Date Purchased	Where Purchased	Accessories	Original Owner			
	BANGERS LP	REAR SCOPE BASE	U			

CONCERN:FSR - INJURY

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	93.26	3/13/2009				

1/22/09 Sent ARS.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/12/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		24" 7MM REM MAG

Barrel	Date Code		WN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Sub-Assembly	Non-ISS	
	Lift	---Select---	.014
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00162530** Serial: **S6240512** Model: **700** Center Fire Caliber: **7** MM. REM. MAG Produced: **08/25/1993** Repairman: **New 2/23/2009 1:08:27 PM**

Verify Repair: ☐

Address Information

Customer: **MORRIS MCKEE** Received From: **MORRIS MCKEE**

Address 1: **1130 CR 605** Address 2: **PO Box** City: **ROGERSVILLE** State: **AL** Zip Code: **35652** Country: **US**

Return To: **MORRIS MCKEE** Address 1: **1130 CR 605** Address 2: **PO Box** City: **ROGERSVILLE** State: **AL** Zip Code: **35652** Country: **US**

FFL: ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
2/23/2009 1:08:2	New	valenlds	Repair Added	
3/12/2009 6:18:4	Maint	Travisbw	Repair Maintenance	Status: New
3/12/2009 10:49	Comment	supryfl	Returned for n/c repair	

Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair ☐

Current Status: **New**
2/23/2009 1:08:27 PM
valenlds
Check In
Repair Location: **ILN**
Current Location: **ILN**
Transfer Number: **ILN**

Repair Search Refresh Close

supryfl 3/12/2009 10:49 AM CAPS NUM INS SCRL

Start Inbox - Microsoft Outlook Arms Services Repair CAP Login 210 Report to show Arms 10:49 AM

Repair this one - new TA - check over completely at n/c. Charge 230145.

Also remove charges from his son's rifle RAE #: 164028.

RECEIVED
MAR 13 2009

BY:

TRAD 3/12/09

12
15
28.67
2.09
35.25
1.25
93.26

3118 X 24" 6/18/93 6# 10/14

January 22, 2009

Morris McKee
1130 CR 605
Rogersville, AL 35652

Subject: #3118, Model 700

Dear Mr. McKee,

I am sorry to learn about the unfortunate incident you experienced with your Model 700. Enclosed is a UPS prepaid shipping label for shipment to our factory. Please print out this letter and include it with the repair form inside the box with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the box with "Supry". Fred Supry will be inspecting the firearm and will contact me with the results.

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator

Phone: 800-243-9700 ext 8684

E-mail: christy.mitchell@remington.com

Number: S6240512

Model: 700



RE00162530

ton Drive • P.O. Box 700 • Madison, NC 27025
• www.remington.com

Factory Repair Form

Model Number:	700 SS	Serial Number:	S-6240572
Are you the original owner?	Yes	S-6240572	
Name:	Morris D McGeer	Date of Purchase:	2, 2002
Address:	1130 Co Rd 605		
City:	Rogersville	State:	ALA
Zip:	35652		
Home phone:	256-247-0833	Daytime phone:	same
Cell phone:	N/A	Fax:	N/A
Email Address:	N/A		
Please describe your problem and the date of occurrence:			
pushed safety off prior to firing at target. Rand fired with no trigger contact - safety bolt wrecked my thumb!!			
Ammunition Information:	7mm Rem Core LORT (mag) 150 gr		
Manufacturer:	Remington	Type:	ptd soft pt-
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:	Powder wt:		
Case/Hull Used:	Primer Used:		
Bullet Type/Shot Size:	Reloader Used:		
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used:	Hopps		
How often do you clean the bore? (Months or # of rounds):	Before + After Season		
How often do you clean the action? (Months or # of rounds):	same		
How often do you clean the trigger? (Months or # of rounds):	same		
Brand of lubricant used:	Hopps		
How often do you lubricate the bore? (Months or Number of rounds)	after each hunt - (only once this year) (1 hunt)		
How often do you lubricate the action? (Months or Number of rounds)	same as above		
How often do you lubricate the trigger assembly?	same as above		
Have you ever reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	Yes		
When was the last time your firearm was serviced by an authorized repair center?	N/A		
If so, what were the services that were performed?			
<p>* Record the serial number of your firearm before sending it. *Pack your firearm for safety and to prevent further damage in shipping and handling, preferably in a firearm box. (Note: original firearm boxes will not be returned.) *Remove all accessories. *Provide a return address on both the outside and inside of the box. *Ship it insured. Our company is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p>			

I could not remove one screw on
back scope base mount - left base
attached - 11.1.11

see attached
notes

Mr. Supry,

I purchased this Rifle about 10 years ago from a Huntsville dealer as new-in-the Box. I installed a Leupold 2.5 x 8 VIII Scope on it & sighted it in using only six rounds. I have used it sparingly over the years shooting less than 2 boxes of shells. This year (Jan) I took it out of a locked Gun safe to re-sight it prior to a deer hunt with 2 grandsons. I chambered a round, Rem 7MM mag 150 gr Core Lokt, in it, pointed it down range and pushed the safety button to off. The rifle discharged without trigger contact. The recoil caused the safety knob to damage my right thumb. (It's still numb) I cleaned the bolt, oiled the safety & trigger lightly, then using the empty brass in the chamber, dry fired the rifle twice with the safety working properly. I then fired 7 rounds through the rifle with no malfunctions. (also re-zeroing the scope. I have not fired it since.

I have another 700 ss in Alaska in my son's possession, a 338 Win mag, that I use on hunts in that state. He guided his pastor on a moose hunt last year and Mr Gregory had a similar experience while sighting in on a moose. The 338 discharged when he pushed the safety off, injuring his thumb as well. This rifle will be sent from Anchorage for examination as well. Please bill any charges to either rifle to me. Thank you for your help!!