

Remington Arms Co., Inc.
Product Service
Legal Case #:1927

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
138779	12/28/2007	1/3/2008	1/3/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Rodney	Pence	10069 Barringer Ct	Mt Pleasant	NC	28124		H 704-436-2191 C 704-985-4514

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Concern:1007 Fired on Safe Release			
C	Fires on safe release			

1/9/08-correspondence from repair-sending in for SMP. Gun fires when safety is flipped off.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	20000	A6800057	OV	7/1/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	OUTDOOR SPORTS ATLANTA GEORGIA		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA under SMP						
	Repair/Replacement Cost	Repair/Replacement Date				

1/9/08-quote sent to replace TA under SMP.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/3/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	TRIG SET SCREWS ALTERED
Barrel	Description		24" 7MM REM MAG
	Date Code		OV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00138779**
Serial: A6800057 Model: 700LH Center Fire
Caliber: 7 MM REM-MAG Produced: 08/07/1979
Reparman:
Status: New 12/26/2007 10:28:23 AM

Verify Repair: **High Priority**

Address Information

Customer:
Received From:
Return To:
Received From:

Name: **RODNEY PENCE**
RODNEY PENCE

Address 1: **10069 BARRINGER CT**
10069 BARRINGER CT

Address 2:
PO Box:

City: **MOUNT PLEASANT**
MOUNT PLEASANT

State: **NC** Zip Code: **28124** Country: **US**
State: **NC** Zip Code: **28124** Country: **US**

FFL:

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	User ID	Desc1	Desc2
12/26/2007 10:2	valents	Repair Added	
12/26/2007 10:2	valents	Repair information change	
12/26/2007 10:2	valents	Repair information change	
1/3/2008 12:54:4	supryll	Returned to AS for repair	Bolt lock modification program

☐ Shipping Hold
☐ InterFace Hold
☐ Estimate Sent
☐ Parts Received
☐ Passed Inspection
☐ Return As Received
☐ Has been Approved
☐ Internal Repair

Current Status
New
12/26/2007 10:28:23 AM
valents
Check In
Repair Location
ILN
Current Location
ILN
Transfer Number

Repair Search
Refresh
Close

supryll 1/3/2008 12:54 PM CAPS NUM INS SCRL

Start
Inbox - Microsoft Outlook
IPSHold Guns AS
Arms Services Repair
12:54 PM

1927

011
3#
0V 7/79
24"

This gun is to be fixed under
the Safety Modification Program.
Sometimes when you flip the safety
off the gun fires.

Thanks
Rodney R Pence

My Return address is

Rodney R Pence
10069 Barringer Ct.
Mt. Pleasant NC. 28124

Home Phone (704) 436-2191
Cell Phone (704) 985-4514

Serial
Number:

A6800057

Model: **700**



RE00138779

could not duplicate
concern. Trip set screw
ALtered. replace TPA,
check over, clean
under bolt cock
program. Run \$20.00
+ \$14.

Quote