

Remington Arms Co., Inc.  
Product Service  
Legal Case #:3052

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
158497	1/10/2009	1/12/2009	1/12/2009				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Patrick	Perron	140 Guinea Rd	Biddeford	ME	04005		W 207-571-4801 F 207-284-8290 E pperron@maine.rr.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4038 fired after releasing safety	Could Not Duplicate Concern Concern:1007 Fired on Safe Release	Unknown	
C				

1/13/09 According to letter with rifle, the gun fired when he removed the safety. Only used it in 2001 on one hunting trip prior to this.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 RUM	25973	S6389431	BV	1/23/2001 1:22:38 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRY S SPORT CENTER NORT		U			

CONCERN:FSR

## Ammunition Information - None Defined

## Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replace TPA at no charge as goodwill gesture						

Repair/Replacement Cost	Repair/Replacement Date
65.96	1/13/2009

1/13/09 could not duplicate concern. Trig piece is bent. Replace TPA at n/c as good will gesture.

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/12/2009
	Product Type		RF

	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 300 RUM SS
	Date Code		BV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.015
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	TRIGGER IS BENT
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

**Arms Services Repair & Estimate System**

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

### Repair Inquiry

Repair Number: **RE00158497**    Serial: S6389431    Model: 700    Center Fire    Caliber: 300 REM. ULTRA MAG. LH    Produced: 01/23/2001    Repairman: Bruce Travis    Status: Repairing 1/12/2009 8:20:09 AM

Verify Repair

#### Address Information

Customer: ☐ Received From: ☒ Return To: ☐ Received From: ☒

Name: **PATRICK PERRON**    **PATRICK PERRON**

Address 1: **140 GUINEA RD.**    **140 GUINEA RD.**

Address 2:  PO Box:      PO Box:

City: **BIDDEFORD**    **BIDDEFORD**

State: **ME**    Zip Code: **04005**    Country: **US**    State: **ME**    Zip Code: **04005**    Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing																																
<table border="1"> <thead> <tr> <th>Date</th> <th>Code</th> <th>User ID</th> <th>Desc1</th> </tr> </thead> <tbody> <tr><td>1/10/2009 9:38:5</td><td>New</td><td>sanguinegl</td><td>Repair Added</td></tr> <tr><td>1/10/2009 9:41:2</td><td>Expedite</td><td>sanguinegl</td><td>From: Check In</td></tr> <tr><td>1/10/2009 12:05</td><td>EmailSent</td><td>ArmEmail</td><td>Repair Received</td></tr> <tr><td>1/10/2009 12:05</td><td>EmailVerified</td><td>ArmEmail</td><td>Receipt</td></tr> <tr><td>1/12/2009 8:07:2</td><td>Expedite</td><td>Travisbw</td><td>From: Product Services</td></tr> <tr><td>1/12/2009 8:19:5</td><td>Estimate</td><td>Travisbw</td><td>Estimate Update</td></tr> <tr><td>1/12/2009 8:20:0</td><td>Repairing</td><td>System</td><td>Immediate SAP Allocation</td></tr> </tbody> </table>			Date	Code	User ID	Desc1	1/10/2009 9:38:5	New	sanguinegl	Repair Added	1/10/2009 9:41:2	Expedite	sanguinegl	From: Check In	1/10/2009 12:05	EmailSent	ArmEmail	Repair Received	1/10/2009 12:05	EmailVerified	ArmEmail	Receipt	1/12/2009 8:07:2	Expedite	Travisbw	From: Product Services	1/12/2009 8:19:5	Estimate	Travisbw	Estimate Update	1/12/2009 8:20:0	Repairing	System	Immediate SAP Allocation	<input type="checkbox"/> Shipping Hold <input type="checkbox"/> Interface Hold <input type="checkbox"/> Estimate Sent <input checked="" type="checkbox"/> Parts Received <input type="checkbox"/> Passed Inspection <input type="checkbox"/> Return As Received <input type="checkbox"/> Has been Approved <input type="checkbox"/> Internal Repair	
Date	Code	User ID	Desc1																																	
1/10/2009 9:38:5	New	sanguinegl	Repair Added																																	
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			<b>Current Status</b> Repairing 1/12/2009 8:20:09 AM System <b>Repair Bench</b> Repair Location ILN Current Location ILN Transfer Number																																	

Repair Search    Refresh    Close

suprwl    1/12/2009    11:10 AM    CARS    INUM    ING    SCRL

Start    Inbox - Microsoft O...    Microsoft Word    PS Hold Guns AS    Arms Services Repa...    Current Cases - Mic...    11:10 AM

38.96  
15  
12  


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65.96

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: <u>Remington 700 LH</u>	Serial Number: <u>\$6389431</u>
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Name: <u>Patrick Perron</u>	Date of Purchase: <u>2001</u>
Address (no PO Boxes): <u>140 Guinea Rd.</u> <u>Bridleford</u>	
City: <u><del>BRIDLEFORD</del></u>	State: <u>ME.</u> Zip: <u>04005</u>
Phone (Daytime): <u>207 571-4801</u>	Fax: <u>207 284-8290</u>
E-mail Address: <u>pperron@maine.rr.com</u>	
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.	
Please describe your problem: <u>The gun fired when</u> <u>I removed the safety.</u> <u>Only used gun in 2001 on 1</u> <u>hunting trip prior to this.</u>	
Ammunition Information:	
Manufacturer: <u>Remington</u>	Type: <u>300 Ultra Mag</u>
Other (i.e. bullet weight/type, shot size, powder): <u>180 Grain</u> <u>Nosler Partition</u>	
Handload Information:	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: <u>Outers</u>	
How often do you clean the bore? (Months or Number of rounds) <u>After each use</u>	
How often do you clean the action? (Months or Number of rounds) <u>After each use</u>	
How often do you clean the trigger assembly? (Months or Number of rounds)	
Brand of lubricant used: <u>Outers</u>	

2611  
5th  
BV  
015

How often do you lubricate the bore? (Months or Number of rounds) *After each use*  
How often do you lubricate the action? (Months or Number of rounds) *After every use*  
How often do you lubricate the trigger assembly? (Months or Number of rounds)

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?  
☒ YES ☐ NO

Comments: *I've only used this gun twice. Once in 2001 & once in October 2008*

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? *None*

What were the services performed? *None*

Ship your INSURED firearm by either UPS or Parcel Post to:

**REMINGTON ARMS CO., INC**

**ATTN: Arms Service Division**

**14 Hoefler Ave**

**Ilion, NY 13357**

**WARNING:** DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Record the serial number of your firearm before sending it.

Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original box must be returned.)

Not loss or damage.

Inside the box. Shipments without a proper

Post. Remington is not responsible for to purchase insurance from your carrier.

Guidelines:

Returned to you C.O.D. (To avoid C.O.D. Charges, please with your gun).

estimate detailing the nature of the repair, applicable taxes, repair estimate. Repairs can be paid by check, money order, card, or VISA. If you wish, you can expedite repairs over

by sending a pre-authorized amount that can be billed to your credit card.

Serial Number: **S6389431**

Model: **700**



**RE00158497**

*could not duplicate conversion.  
TRQ. piece is sent. Replace  
TPA AT N/C Good-will gesture.*

*#230145*