

Remington Arms Co., Inc.  
Product Service  
Legal Case #:3419

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
166524	4/16/2009	4/17/2009	4/17/2009				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Randy	Randles	3654 Halerman Rd	Pottsboro	TX	75076		H 903-786-2866 F 903-786-9503

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4006 Altered Adjustments or Components		Unknown	
C	Concern:1008 Fired on Bolt Closing			
Gun fired when bolt was closed with no contact with trigger. dmf				

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	*	B6338756	OB	7/13/1981
Date Purchased	Where Purchased	Accessories	Original Owner			
	J C PENNEY STATESVILLE NC		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price under BLSM Program						

Repair/Replacement Cost	Repair/Replacement Date
\$60.38	4/20/2009

4/20/09: Could not duplicate concern. Trigger set screws altered. Replace TPA, check over and clean under BLSM program. Estimate mailed to customer. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/17/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or	

		Components	
Barrel	Description		22" 3006 SPR
	Date Code		OB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SYN STOCK
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	MOUNT SCREW BROKEN OFF IN REC
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

### Address Information

FFL: 

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Repair Search	Refresh	Close
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## Bolt Lock Modification Program

RECEIVED  
APR 20 2009  
BY: \_\_\_\_\_

3419

# Remington.

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	Serial Number: B6338756	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		
Name: RANDY RANPLES	Date of Purchase: ~ 1985	
Address (no PO Boxes): 3694 HALPERMAN ROAD		
City: POTTSBORO	State: TEXAS	Zip: 75076
Phone (Daytime): 903-786-2866	Fax: 903-786-9503	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.		
Please describe your problem: GUN FIRED WHEN BOLT WAS CLOSED WITH NO CONTACT WITH TRIGGER (FIRED ON IT'S OWN) ALSO WHEN REMOVING SCOPE MOUNT REAR SCREW BROKE IN TOP OF RECEIVER IF YOU COULD REMOVE THIS BROKEN SCREW I WOULD APPRECIATE IT		
Ammunition Information:		
Manufacturer: REMINGTON	Type: 150 GR	
Other (i.e. bullet weight/type, shot size, powder):		
Handload Information:		
Powder Used:	Powder Weight:	
Case/Hull Used:	Primer Used:	
Bullet Type/Shot Size:	Reloader Used:	
Firearms Care (Cleaning and Lubrication):		
Brand of cleaning solution used: REM OIL OR KNIGHT OIL OR HOPES		
How often do you clean the bore? (Months or Number of rounds) ONCE YR OR 20 ROUNDS		
How often do you clean the action? (Months or Number of rounds) ONCE EVERY 6 MTHS		
How often do you clean the trigger assembly? (Months or Number of rounds) ONCE EVERY 12 MTHS		
GUN IS ONLY ~ 20 ROUNDS / YEAR		
Brand of lubricant used: REM OIL OR KNIGHT OIL		

How often do you lubricate the bore? (Months or Number of rounds)	ONCE / YEAR OR 20 ROUNDS
How often do you lubricate the action? (Months or Number of rounds)	ONCE EVERY 6 MTHS
How often do you lubricate the trigger assembly? (Months or Number of rounds)	ONCE / YEAR
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Comments: THIS GUN IS ONLY SHOT ABOUT 20 ROUNDS A YEAR	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? 07/10	
What were the services performed? N/A	
Ship your INSURED firearm by either UPS or Parcel Post to:	
<b>REMINGTON ARMS CO., INC</b>  <b>ATTN: Arms Service Division</b> <b>14 Hoefler Ave</b> <b>Ilion, NY 13357</b>	
<p><b>WARNING:</b> DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>Record the serial number of your firearm before sending it.</p> <p>Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>Remove all accessories from your firearm to prevent loss or damage.</p> <p>Address on both the outside and inside the box. Shipments without a proper Post-Remington is not responsible for to purchase insurance from your carrier.</p> <p>Guidelines:</p> <p>Returned to you C.O.D. (To avoid C.O.D. Charges, please with your gun)</p> <p>estimate detailing the nature of the repair, applicable taxes repair estimate. Repairs can be paid by check, money order, ard, or VISA). If you wish, you can expedite repairs over be billed to your credit card.</p>	

Serial Number:

**B6338756**

Model: 700



**RE00166524**

could not duplicate concern  
 Trip. Set screws altered.  
 replace TPA, check over clean  
 under Bolt Lock program for  
 \$20.00 + \$4.

Quote  
 Remove Broken screw