

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2995

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
157304	12/17/2008	12/18/2008	12/18/2008				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Trophy Class Outfitters		Trophy Class Ou	340 Trollingwood Rd	Haw River	NC	27258		H 336-578-5177

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	fires with safety on Concern:1028 Fired With Safe ON			
C				

12/22/08 Gun will fire on safety. Something wrong with safety. He tried using safety key, but gun will still fire on both positions.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	27452	F6201686	CW	4/30/2002 7:33:50 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

CONCERN:FIRES ON SAFE

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at 1/2 normal charges						
	Repair/Replacement Cost	Repair/Replacement Date				

12/22/08 could not duplicate, trig set screw altered. Replace TPA, check over, clean at 1/2 normal charges.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/18/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	The gun would not fire on safe. The firing pin would sometimes follow down as the bolt was being cammed - found trigger set screw positions altered.
Barrel	Description		24" 2506 REM
	Date Code		CW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn;	

	Condition	Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD M/700 SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	6#
	Altered	True	SEAR ENGAGEMENT SCREW ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

**Arms Services Repair & Estimate System**

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

**Repair Inquiry**

Repair Number: **RE00157304** Serial: F6201686 Model 700 Center Fire Caliber 2506 REM Produced: 04/10/2002 Repairman: Bruce Travis  
 Verify Repair Status: ApprovalHold 12/18/2008 10:53:38 AM

**Address Information**

Customer ☒ Received From Return To ☐ Received From

Name: **TROPHY CLASS OUTFITTERS** **TROPHY CLASS OUTFITTERS**

Address 1: **340 TROLLING WOOD ROAD** **340 TROLLING WOOD ROAD**

Address 2: **PO Box** **PO Box**

City: **HAW RIVER** **HAW RIVER**

State: **NC** Zip Code: **27258** Country: **US** State: **NC** Zip Code: **27258** Country: **US**

FFL: **IT 56 1001 001 ITM 04362 IT22011**

**Contact / Condition Problems Estimate History / Status Shipping / Billing**

Date	Code	User ID	Desc1	Desc2
12/17/2008 5:35	New	valentds	Repair Added	
12/17/2008 5:39	Expedite	valentds	From: Check In	To:
12/17/2008 5:44	Update	valentds	Repair information change	
12/17/2008 5:45	Expedite	valentds	From: Check In	To:
12/18/2008 10:5	Expedite	Travisbw	From: Product Services	To: Repair Bench
12/18/2008 10:5	Estimate	Travisbw	Estimate Update	Status: ApprovalHold

☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair

**Current Status**  
 ApprovalHold 12/18/2008 10:53:38 AM  
 Travisbw  
 Repair Bench  
 Repair Location: **ICN**  
 Current Location: **ICN**  
 Transfer Number:

**Repair Search** **Refresh** **Close**

suprll 12/18/2008 1:53 PM CAPS NUM INS SCRL

star Inbox - Micros... Arms Services ... 2 Microsoft ... Current Cases... Part Search by... Document5... 1:53 PM

Returned for new TA at  
 1/2 normal charges as gesture of goodwill.

2995

6#  
24"  
CW 4/02  
010

GUN WILL FIRE ON SAFETY.  
SOMETHING WRONG W/SAFETY.  
TRIED USING SAFETY KEY, BUT  
GUN WILL STILL FIRE ON BOTH  
POSITIONS. PLEASE REPAIR AND  
RETURN TO:

Trophy Class Outfitters  
340 Trollingwood Rd.  
Haw River, N.C. 27258

Phone 336-578-5177

Serial Number: **F6201686**

Model: **700**



**RE00157304**

could not duplicate concern.

TRIG. SET SCREW ALTERED.

Replace TPA, check over, clean  
AT 1/2 normal charges.

Quote