

Remington Arms Co., Inc.
Product Service
Legal Case #:3386

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
165666	4/2/2009	4/3/2009	4/3/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Trudell	254 Rolling Hill Rd. Apt B	Freehold	NY	12431		H 518-817-3530

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1007	Fired on Safe Release	Unknown	
C	Fires on safety release occasionally			

Customer reported that occasionally when the safety is switched to fire the rifle will fire with no pressure on trigger. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 SAV	25869	G6309169	CX	4/8/2003 11:02:17 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CAMFOUR INC		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$47.38	4/7/2009				

4/7/09: Per Fred S. - Could not duplicate concern. Replace trigger assembly, check over & clean at no charge. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/3/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 300 SAVAGE CLASSIC
	Date Code		CX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	

	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	MARRED TOP OF COMB
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00165666** Serial: G6309169 Model 700 Center Fire Caliber 300 SAVAGE Produced: 04/08/2003 Repairman: Bruce Travis Status: Repairing 4/3/2009 6:00:53 AM

Verify Repair

Address Information

Customer: ☒ Received From Return To: ☒ Received From

Name: **ROBERT TRUDELL** **ROBERT TRUDELL**

Address 1: **254 ROLLING HILL RD APT B** **254 ROLLING HILL RD APT B**

Address 2: PO Box PO Box

City: **FREEHOLD** **FREEHOLD**

State: **NY** Zip Code: **12431** Country: **US** State: **NY** Zip Code: **12431** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
4/1/2009 3:10:03	New	valenids	Repair Added	Repairing
4/1/2009 3:11:56	Update	valenids	Repair information change	4/3/2009 6:00:53 AM
4/1/2009 3:12:24	Expedite	valenids	From: Check In	System
4/1/2009 3:20:11	Expedite	valenids	From: Product Services	Repair Bench
4/3/2009 5:00:53	Expedite	Travisbw	From: Product Services	Repair Location
4/3/2009 5:16:03	Estimate	Travisbw	Estimate Update	ILN
4/3/2009 6:00:53	Repairing	System	Immediate SAP Allocation	Current Location
				ILN
				Transfer Number

☐ Shipping Hold
☐ InterFace Hold
☐ Estimate Sent
☒ Parts Received
☐ Passed Inspection
☐ Return As Received
☐ Has been Approved
☐ Internal Repair

Repair Search Refresh Close

suprjff 4/3/2009 9:09 AM CAPS NUM INS SERI

start Inbox - Microsoft O... Microsoft Excel Microsoft Word Arms Services Repa... Current Cases - Mic... 9:09 AM

NY 154 081 750

Receipt Of Firearm(s) Delivered to the Plant for Repair
Firearm Checked For Live Ammunition ☒

File 004966

CX 4/03
24"
5#
011

Delivery Date 3/31/09

3386

Customer Name (Print) Robert Tindell

Address 251 Rolling Hill Rd Apt B State NY Zip 12431
Freehold NJ

Phone Number (518) 817-3530

Fireman Description Model 700 Cal./Ga. 300

Serial Number G6309169

Stock/ Fore-end Condition circle the description
(Excellent, Good, Fair, Poor, Fancy, Plain, Synthetic, Wood)

Comments on Stock/ Fore-end condition _____

Metal Condition circle the description
(Excellent, Good, Fair, Poor, Fancy, Plain Stainless Steel)

Comments on Metal condition _____

Barrel Type (VT. Rib; Plain; Deer; Stainless Steel) Barrel length _____

List additional accessories IE Scope, Sling, Gun case and description; _____

Customer request: Occasionally when the safety is switched to fire the rifle will fire with no pressure on the trigger

Return Process Return to Clark St. Ent. ☒ Return via UPS []

By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs.

Signature [Signature] Date 3/31/09
person delivering firearm

Signature [Signature] Date 3/31/09
security officer

Signature [Signature] Date 4/1/09
arms service / CSR

could not duplicate receiver.
replace TPA, check over, clean
at Nk to restore confidence
in rifle.

230145

Customer Pick Up Verification

red the above described firearm to the
awfully possess a firearm in New York State.

_____ Date ____ / ____ / ____
he same who delivered

_____ Date ____ / ____ / ____
turning the firearm

Serial Number:

G6309169

Model: **700**



RE00165666

Remington®