

Remington Arms Co., Inc.
Product Service
Legal Case #:2597

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
148943	8/8/2008	8/11/2008	8/13/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Anthony	Vaccaro	1305 Minnesota Ave	Kenner	LA	70062		H 504-678-4190 E ajviii@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S sometimes fires on safe release	Concern:1007 Fired on Safe Release			
C				

Sticky residue build up in TA

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006	20000	A6337864	OI	7/15/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	SS KRESGE LAWRENCE KS		U			

Bolt lock

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
			Remington/700/CF/BA			
Bolt Lock Modification Program	Repair/Replacement Cost	Repair/Replacement Date				
	65.00	8/13/2008				

8/11/2008 returned to AS for Bolt lock modification program at n/c as gesture of goodwill.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		8/11/2008
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4015	Improper Maintenance	
Barrel	Description		26 inch Model 700 3006
	Date Code		OI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	True	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		Model 700 Bolt Lock
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	
	Notch	Slightly Worn; Functioning	
Pull	Trigger	Condition	Slightly Worn; Functioning
Altered		---Select---	not measured
Sub-Assembly		False	
Non-Remington Components		M/700 Bolt Lock	
Non-Remington Components	Description		Scope base two-piece

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Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	Serial Number: A6337864	
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		
Name: ANTHONY VACCARO	Date of Purchase: 11-4-76	
Address (no PO Boxes): 1305 MINNESOTA AVENUE		
City: KENNER	State: LA	Zip: 70062
Phone (Daytime): 504-678-4190	Fax:	
E-mail Address: AJVITI@AOL.COM		
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.		
Please describe your problem:		
YOU HAVE A RECALL ON THIS GUNS TRIGGER, IT WILL SOMETIMES FIRE WHEN SAFETY IS TURNED OFF PLEASE REPLACE WITH THE BEST TRIGGER YOU MAKE, I LOVE MY GUN BUT I AM AFRAID TO USE IT UNLESS YOU CAN FIX THIS PROBLEM. THANK YOU VERY MUCH.		
Ammunition Information: 30/06 150 GR OR 180 GR SP		
Manufacturer: REMINGTON	Type:	
Other (i.e. bullet weight/type, shot size, powder):		
Handload Information: N/A		
Powder Used:	Powder Weight:	
Case/Hull Used:	Primer Used:	
Bullet Type/Shot Size:	Reloader Used:	
Firearms Care (Cleaning and Lubrication):		
Brand of cleaning solution used: REM OIL		
How often do you clean the bore? (Months or Number of rounds) AFTER EACH USE + EVERY 3 MRS		
How often do you clean the action? (Months or Number of rounds) SAME AS ABOVE		
How often do you clean the trigger assembly? (Months or Number of rounds) "		
Brand of lubricant used: REM OIL BY REMINGTON		

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How often do you lubricate the bore? (Months or Number of rounds)	AFTER EVERY USE & EVERY 3 MOS
How often do you lubricate the action? (Months or Number of rounds)	SAME AS ABOVE
How often do you lubricate the trigger assembly? (Months or Number of rounds)	SAME AS ABOVE
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
NEVER	
What were the services performed?	
N/A	
Ship your INSURED firearm by either UPS or Parcel Post to:	
<p align="center">REMINGTON ARMS CO., INC</p> <p align="center">ATTN: Arms Service Division</p> <p align="center">14 Hoefler Ave</p> <p align="center">Ilion, NY 13357</p>	
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p> :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. </p> <p>Charge repairs will be processed using the following guidelines:</p> <p> :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun) :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. </p>	

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ENTERPRISES, INC. P. O. Box 749, Royal Oak, Michigan 48068		113888
SPORTING GOODS DIVISION		
LAYAWAY MERCHANDISE		
NAME <u>ANTHONY J. VACCARO III</u>		11-4-76
ADDRESS <u>1305 MINNESOTA AVE</u>		STORE NO. <u>3384</u>
CITY <u>KENNER LA. 70062</u>		DATE <u>11-4-76</u>
		PHONE <u>729-5085</u>
MERCHANDISE DESCRIPTION		
<u>Remington 30-06</u>		
<u>1-7-18</u>	<u>700 ADL @</u>	<u>144.00</u>
<u>144.00</u>	<u>7.20</u>	<u>151.20</u>
RETAIL	STATE TAX	TOTAL
WHITE - STORE COPY (ATTACH ALL REGISTER RECEIPTS) YELLOW - CUSTOMER RECORD PINK - MERCHANDISE TAG		
FORM #7101 S		

INITIALS	BALANCE DUE	PAYMENT RECEIVED
<u>S.S. 11/4/76</u>	<u>116.00 + 7.20</u>	
<u>C.S. 11/12/76</u>	<u>56.00 + 7.20</u>	
	<u>24</u>	
<u>Payable full</u>		
Serial No.	<u>46337864</u>	
	<u>30 Days only</u>	
<u>McCarron Cathy Hoover 11-20-76</u>		
RECEIVED BY	DELIVERED BY	DATE
PAYMENTS ON THIS MERCHANDISE MUST BE MADE IN STORE WHERE PURCHASED		